

Part 573 Safety Recall Report

25V-293

Manufacturer Name : Polestar Automotive USA, Inc.**Submission Date :** MAY 07, 2025**NHTSA Recall No. :** 25V-293**Manufacturer Recall No. :** RP1057**Manufacturer Information :**

Manufacturer Name : Polestar Automotive USA, Inc.

Address : 933 MacArthur Blvd.

Mahwah NJ 07430

Company phone : 999

Population :

Number of potentially involved : 3,664

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Polestar Polestar 3

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The recall population is model year 2025 Polestar 3 vehicles from start of production to remedy implementation. The recalled vehicles differ from non-recalled vehicles by the introduction of new software. This recall involved model year 2025 Polestar 3 vehicles.

Production Dates : MAR 07, 2024 - APR 23, 2025

VIN Range 1 : Begin : 7SYEA3YB0SG020133 End : YSREE3YBXS004237 ☒ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The center display does not show the rearview camera image by default each time the gear selector is placed in reverse.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : Failure to display the rearview image will reduce the driver's visibility in a backing event, increasing the risk of a crash.

Description of the Cause : The default view of the rearview camera is not compliant with FMVSS 111.

Identification of Any Warning that can Occur : In cases where the forward motion has not exceeded 10 mph since the last time the gear selector was placed in reverse; the default view is the 3D/360 view and not the rearview image.

Involved Components :

Component Name 1 : Software

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Volvo Car Corporation

Address : Gunnar Engellaus Vag 8
Gothenburg Foreign States 41878

Country : Sweden

Chronology :

Condition considered as Critical by *CCMT 2025-05-07; Field Action decision by Polestar 2025-05-07;
Condition detected by (market TR**, Internal, Inspection, testing) 2025-02-10; Number of technical reports with the condition, reported from PSU 0; Total number of cars included in TRs concerning the condition 0; Implementation date 2025-05-07.

*Critical Concern Management team, **Technical Reports

Extended Chronology of Events:

- On February 10, 2025, Polestar received questions from NHTSA, ODI, regarding that they are examining 3 VOQ allegations of backup camera failing to display properly in 2025 Polestar 3 vehicles
- On March 25, 2025, Polestar had a first meeting with NHTSA upon request from NHTSA.
- On May 5, 2025, Polestar and NHTSA meeting. Polestar informed NHTSA that a voluntary safety recall will be conducted on customer vehicles.

Description of Remedy :

Description of Remedy Program : Polestar will release a software update so the center display will show the rearview image by default each time the gear selector is placed in reverse.

How Remedy Component Differs from Recalled Component : New Software

Identify How/When Recall Condition was Corrected in Production : Vehicles produced after the remedy implementation will have the corrective software.

Recall Schedule :

Description of Recall Schedule :	Remedy Notices
Planned Dealer Notification Date :	MAY 07, 2025 - MAY 07, 2025
Planned Owner Notification Date :	JUL 01, 2025 - JUL 01, 2025

* NR - Not Reported