#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 25V-291

Manufacturer Name: Hyundai Motor America

Submission Date: MAY 06, 2025 NHTSA Recall No.: 25V-291 Manufacturer Recall No.: 278



#### **Manufacturer Information:**

Manufacturer Name: Hyundai Motor America

Address: 10550 Talbert Avenue

Fountain Valley CA 92708

Company phone: 800-633-5151

# **Population:**

Number of potentially involved: 620 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2025-2025 Hyundai Palisade

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Based on manufacturing and sales records, the subject vehicles include 620 model

year 2025 Hyundai Palisade vehicles produced on the specified dates by Hyundai

Motor Company ("HMC") in Korea for sale in the U.S. market.

Production Dates: FEB 03, 2025 - FEB 24, 2025

### **Description of Defect:**

Description of the Defect: The electric oil pump ("EOP") used in the subject vehicles may have been

produced with insufficient hermetic sealing on the controller housing due to damaged tooling. An insufficient seal could allow moisture ingress and contamination on the controller PCB, increasing the risk of electrical shorting

and subsequent thermal damage.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Thermal damage to the EOP controller circuitry can increase the risk of a

vehicle fire if unaddressed.

Description of the Cause: The tooling used for sealing the EOP controller housing during supplier

manufacturing contained a damaged spring.

Identification of Any Warning a. Burning/melting odor

that can Occur: b. Illumination of Malfunction Indicator Light

## **Involved Components:**

Component Name 1: PUMP ASSEMBLY-ELECTRIC OIL

Component Description: Maintain hydraulic pressure inside the transmission in ISG condition

Component Part Number: 46110-4G500

#### **Supplier Identification:**

# **Component Manufacturer**

Name: MNEX

Address: 194, Saneop-ro 156beon-gil

Gwonseon-gu, Suwon-si, Gyeonggi-do Foreign States

Country: Korea, Republic of

## **Chronology:**

Please see Attachment A for the requested information.

#### **Description of Remedy:**

Description of Remedy Program: Owners can continue driving these vehicles; however, Hyundai

recommends parking their vehicles outside and away from structures until the recall remedy is completed. All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Hyundai dealer for replacement of the EOP controller. This remedy will be offered at no cost to owners for all affected customers. Hyundai will provide reimbursement to owners for prior repairs in accordance with the

plan submitted to NHTSA on February 22, 2024.

from Recalled Component:

How Remedy Component Differs The remedy EOP is produced with sufficient hermetic sealing.

Identify How/When Recall Condition The EOP controller supplier repaired the damaged tooling and additional

was Corrected in Production: QC improvements were implemented on February 27, 2025.

#### **Recall Schedule:**

Description of Recall Schedule: Dealers will be notified electronically by the specified dates.

Owners will be notified by certified mail by the specified dates.

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Planned Dealer Notification Date : JUL 04, 2025 - JUL 04, 2025 Planned Owner Notification Date : JUL 04, 2025 - JUL 04, 2025

\* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573