

Part 573 Safety Recall Report

25V-276

Manufacturer Name : International Motors, LLC

Submission Date : APR 24, 2025

NHTSA Recall No. : 25V-276

Manufacturer Recall No. : 25505



Manufacturer Information :

Manufacturer Name : International Motors, LLC

Address : 2701 International Dr

Lisle IL 60532

Company phone : 331-332-1590

Population :

Number of potentially involved : 14,786

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2026 International HV

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information :

- The suspect population was identified by all HV series built 11/11/2024 thru 4/9/2025, RH series built 11/11/2024 thru 3/28/2025, HX, LT and MV series built 11/11/2024 thru 4/8/2025.
- The vehicles in the suspect population were identified by their build dates. All other similar vehicles, which are not subject to this recall, are excluded.

Production Dates : NOV 11, 2024 - APR 09, 2025

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2025-2026 International HX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The basis for how the recall population was determined:

- The suspect population was identified by all HV series built 11/11/2024 thru 4/9/2025, RH series built 11/11/2024 thru 3/28/2025, HX, LT and MV series built 11/11/2024 thru 4/8/2025.

How the recalled products differ from products that were not included in the recall

- The vehicles in the suspect population were identified by their build dates. All other similar vehicles, which are not subject to this recall, are excluded.

Production Dates : NOV 11, 2024 - APR 08, 2025

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2025-2026 International LT

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : • The suspect population was identified by all HV series built 11/11/2024 thru 4/9/2025, RH series built 11/11/2024 thru 3/28/2025, HX, LT and MV series built 11/11/2024 thru 4/8/2025.

• The vehicles in the suspect population were identified by their build dates. All other similar vehicles, which are not subject to this recall, are excluded.

Production Dates : NOV 11, 2024 - APR 08, 2025

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2025-2026 International MV

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The suspect population was identified by all HV series built 11/11/2024 thru 4/9/2025, RH series built 11/11/2024 thru 3/28/2025, HX, LT and MV series built 11/11/2024 thru 4/8/2025.

The vehicles in the suspect population were identified by their build dates. All other similar vehicles, which are not subject to this recall, are excluded.

Production Dates : NOV 11, 2024 - APR 08, 2025

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2025-2026 International RH

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The suspect population was identified by all HV series built 11/11/2024 thru 4/9/2025, RH series built 11/11/2024 thru 3/28/2025, HX, LT and MV series built 11/11/2024 thru 4/8/2025.

The vehicles in the suspect population were identified by their build dates. All other similar vehicles, which are not subject to this recall, are excluded.

Production Dates : NOV 11, 2024 - MAR 28, 2025

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : • The linkage that connects the right-side wiper arm to the motor separates at the motor.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : • An inoperative right-side windshield wiper may reduce visibility in certain driving conditions, which may increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NONE

Involved Components :

Component Name 1 : WIPER

Component Description : MODULE, WIPER, W/S ELECT

Component Part Number : 4055124C92

Supplier Identification :**Component Manufacturer**

Name : Trico Products Incorporation

Address : 2705 Quality Lane
Brownsville 78526

Country : NR

Chronology :

01/31/2025: During a Pre-Delivery Inspection, International Manufacturing identifies a vehicle with a right-side wiper linkage separation from the wiper motor at Escobedo Assembly Plant.

02/06/2025: An additional separation of a right-side wiper linkage from the wiper motor was found at Escobedo Assembly Plant.

02/18/2025: The Product Safety Office conducts a warranty search and identifies two claims indicating that the right-side wiper linkage was separated from the wiper motor prior to vehicle delivery.

02/20/2025: International initiates a delivery stop at San Antonio, Escobedo, and Springfield Assembly Plants.

02/27/2025: International suspends the delivery stop and begins to sort vehicles that pass a timed wiper operational test procedure. Vehicles that failed this test procedure were found to have dimensionally non-

conforming linkage sockets and continue to be held.

02/27/2025-3/10/2025: International and Trico meet to discuss the failure mechanism and the contribution of non-conforming dimensions of the linkage socket. Trico initiates a sort of non-conforming linkage sockets, certifying that wiper modules will be built with dimensionally conforming linkage sockets. International continues to sort and test vehicles, holding any vehicles found with dimensionally non-conforming linkage sockets.

03/10/2025: San Antonio, Escobedo, and Springfield Assembly Plants receive certified, wiper modules containing dimensionally conforming linkage sockets from Trico and begins building with them.

03/12/2025: International resumes the delivery stop at San Antonio, Escobedo, and Springfield Assembly Plants due to right-side wiper linkage separation from the motor found in the certified modules. International notifies Trico of this finding. Trico resumes its investigation into the issue.

03/21/2025: Trico updates the wiper linkage socket tooling to correct the dimensional variation in their production process.

03/25/2025: Trico completes validation testing of material fro

Description of Remedy :

Description of Remedy Program :	<ul style="list-style-type: none">• Replace the complete wiper module.• International's plan for reimbursement of pre-notification remedies, on file with NHTSA and dated 06/07/2024 applies and reimbursement instructions will be included in the customer notification.
How Remedy Component Differs from Recalled Component :	NA
Identify How/When Recall Condition was Corrected in Production :	<ul style="list-style-type: none">• See chronology.

Recall Schedule :

Description of Recall Schedule :	NR
Planned Dealer Notification Date :	JUN 16, 2025 - JUN 16, 2025
Planned Owner Notification Date :	JUN 23, 2025 - JUN 23, 2025

* NR - Not Reported