

Part 573 Safety Recall Report

25V-269

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : APR 23, 2025

NHTSA Recall No. : 25V-269

Manufacturer Recall No. : 72LC



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road
Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 5,637

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 VOLKSWAGEN ID. BUZZ

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records
The recalled products differ from products that were not included in the recall because the number of Designated Seating Positions (DSPs) for the third-row rear bench does not comply with 49 CFR Part 571.10 and FMVSS 208.
ID. BUZZ: 5637

Production Dates : SEP 18, 2024 - FEB 11, 2025

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : In the affected vehicles, the third-row rear bench was designed with two (2) DSPs and is equipped with seatbelts for only two (2) occupants. However, the calculated seating surface width of the third-row rear bench exceeds the maximum value specified in 49 CFR Part 571.10 for two (2) DSPs. Therefore, the third-row rear bench is not compliant with FMVSS 208.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : Based on the third-row rear bench seating surface width, the vehicle is required to have three DSPs. The third-row rear bench in the ID.Buzz has only two DSPs and with this only two seat belts available. If three passengers were to be seated the third-row rear bench, there would be insufficient seat belts for all three passengers. This could increase the risk of an injury for passengers in the event of a crash.

Description of the Cause : An error in the interpretation and application of 49 CFR Part 571.10.

Identification of Any Warning that can Occur : The third-row rear bench of the ID.BUZZ has two seat belts and is therefore intended for use by two passengers. The owners manual advises that the number of passengers is limited to the number of seats equipped with seat belts.

Involved Components :

Component Name 1 : third-row rear bench

Component Description : seat in third-row rear bench

Component Part Number : 1N3 888 305 B, 1N3 888 306 B

Supplier Identification :

Component Manufacturer

Name : Faurecia Autositze GmbH

Address : Garbsener Landstraße 7
Hannover Foreign States 30419

Country : Germany

Chronology :

February 12, 2025: Supplier notified Volkswagen about a potential non-compliance of the third-row rear bench in the ID.BUZZ regarding the number of DSPs. Volkswagen began investigating.

February 13 - March 20, 2025: Potential non-compliance was analyzed and discussed with the supplier.

March 21, 2025: Volkswagen contracted with an external testing institute to conduct FMVSS compliance testing.

April 1, 2025: The external testing institute confirmed that, due to the width of the third-row rear bench, the third-row rear bench should provide 3 DSPs.

April 16, 2025: Topic was presented to Volkswagen's Product Safety Committee and a non-compliance with 49 CFR Part 571.10 and FMVSS 208 was determined.

No field claims known.

Description of Remedy :

Description of Remedy Program :	Fixed unpadded trim parts will be installed to limit the seating surface width of the adjacent third-row rear seats to the allowed width for two (2) DSPs. Volkswagen will not offer a reimbursement plan under this recall, as the affected vehicles are within the New Vehicle Limited Warranty period.
How Remedy Component Differs from Recalled Component :	The recall remedy component can be distinguished from the recalled component because the seating surface width of the third-row rear bench will be within the required maximum for two (2) DSPs.
Identify How/When Recall Condition was Corrected in Production :	The serial measure is not yet implemented.

Recall Schedule :

Description of Recall Schedule :	Dealers: On or before 04/25/2025; owners on or before 06/20/2025
Planned Dealer Notification Date :	APR 25, 2025 - APR 25, 2025
Planned Owner Notification Date :	JUN 20, 2025 - JUN 20, 2025

* NR - Not Reported