



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V268

Manufacturer Name: Shyft Group

Submission Date: Feb 12, 2026

NHTSA Recall No.: 25V268

Manufacturer Recall No.: 25-09

Manufacturer Information

Population

Manufacturer Name: Shyft Group

Address: 1541 Reynolds Road
Charlotte MI, 48813

Total number of potentially involved: 163

Estimated percentage with defect: 14%

Vehicle Information

Vehicle 1: 2022-2025 Utilimaster Aeromaster Upfit

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 04, 2024 - Mar 18, 2025

Number of potentially involved:

Descriptive Information:

The recall population was determined by using production and personnel records to identify a change in personnel within the work center where suspension seat installation occurs.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The suspension seat mounting fasteners may have been improperly torqued.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Improperly torqued seat mounting fasteners may fail during a crash causing the seat(s) to move which could increase the risk of occupant injury.

Description of the cause:

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Change in personnel within the offline process work center where suspension seats are installed.

Identification of any warning that can occur:

A seat mounting fastener may be loose or fail without warning.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Magnum Suspension Seat Fasteners

Component Description:

Component Part Number:

Chronology

On 3/27/25, Utilimaster Quality Auditor at Bristol Manufacturing plant escalated an issue where a Seat Tether nut was not present during an underbody inspection and units with the tether options were placed on Quality Ship Hold. Within the same day, a corrective action review team determined the issue required having a problem solving team assigned to address the containment for improper fastener torque. On 3/29/25 thru 4/10/25 containment of in-production vehicles and inspection activity occurred. Starting on 4/3/25 through 4/8/2025, Quality Alerts were initiated to address the nonconforming installations. On 4/3/25 Problem Solving Team expanded the investigation to shipped units. 4/4/25 Initial population established. 4/7/25 PSR team meeting to review inspection data. 4/11/25 PSR team met to further review data and complete Risk Assessment. 4/14/25 PSR team met to review data and new information found that increased population. 4/15/25 Book ends dates established on potential population. On 4/16/25, the Campaign Approval Board convened and made the business decision that a recall was warranted for this issue. Final population was established on 4/21/25 based on employee history and production records.

Related NHTSA Recall Number:

Description of Remedy

Part 573 Safety Recall Report**25V268****Remedy Type:** Inspect, Replace**Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

The suspension seat mounting fasteners will be inspected for proper torque and if necessary, or tightened to the appropriate value or replaced with proper torque applied. All vehicles subject to this recall are within their upfit warranty period. Although we are not aware of any complaints/claims involving failed suspension seat mounting fasteners, any claim would have been paid through normal course at no charge to the customer.

How remedy component differs from recalled component:

The suspension seat mounting fasteners will be marked with a contrasting color from other marks on the fasteners indicating proper torque.

Identify how/when recall condition was corrected in production:

The issue was identified in production during a routine quality inspection audit. Once identified, Quality Alerts were issued for the containment of suspect vehicles and training of the operators to use the appropriate process using calibrated tool was reimplemmented following issued Quality alerts.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: May 07, 2025 - May 23, 2025 Phased Recall

Date when VIN will be searchable: