

Part 573 Safety Recall Report

25V-233

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : APR 10, 2025

NHTSA Recall No. : 25V-233

Manufacturer Recall No. : 90A2



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 5,637

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 VOLKSWAGEN ID. BUZZ

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records. The recalled products differ from products that were not included in the recall because they may have been built in a specific time frame with an incorrect data container.

ID. BUZZ: 5637

Production Dates : SEP 09, 2024 - FEB 11, 2025

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : FMVSS 135 requires that either the common word "BRAKE" or other prescribed, specific icons described in FMVSS 101 are shown in text form for brake system malfunctions. It is possible that certain vehicles included in this recall do not have the correct data container to fulfill the regulatory requirement.

FMVSS 1 : 135 - Light vehicle brake systems

FMVSS 2 : 101 - Control and displays

Description of the Safety Risk : Telltales that do not provide the prescribed warning according to regulations may cause driver confusion and, consequently lead to the driver ignoring the warning. If a brake warning is ignored and the vehicle continues to be driven, it can increase the risk of a crash.

An inconsequentiality petition was considered but decided to be unnecessary here because vehicles would already be receiving a software update to address issues unrelated to the described non-compliant condition under a

service action campaign that was already planned.

Description of the Cause : Incorrect coding of data container.

Identification of Any Warning that can Occur : In case of a malfunction of the brake system, instead of the displaying the FMVSS 101 prescribed red colored BRAKE lettering, an amber colored International Organization for Standards (ISO) telltale representing a brake failure is displayed. This icon is represented by an exclamation mark inside of a circle and the circle surrounded by 2 smaller arcs on each side. In case of a failure of the ABS, the ISO ABS telltale is shown. The ISO ABS icon replaces the exclamation mark of the brake telltale with the letters ABS. Therefore the ABS lettering does not meet the 3.2 mm letter height requirement of FMVSS 135.

Involved Components :

Component Name 1 : Instrument cluster

Component Description : data container for instrument cluster

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road
Auburn Hills Michigan 48326

Country : United States

Chronology :

February 18, 2025: During internal testing the topic was discovered. Analysis started.

February 18 - April 2, 2025: Internal analysis, identifying potential root cause, determination of potentially affected vehicles, request of legal evaluation

April 2, 2025: Topic was presented to Volkswagen's Product Safety Committee and a non-compliance was determined. No field claims have been reported. An inconsequentiality petition was considered but decided to be unnecessary here because vehicles would already be receiving a software update to address issues unrelated to the described non-compliant condition under a service action campaign that was already planned.

Description of Remedy :

Description of Remedy Program : A data container update will be performed at no cost to owners. Volkswagen will not offer a reimbursement plan under this recall because the affected vehicles are within the New Vehicle Limited Warranty Period.

How Remedy Component Differs from Recalled Component : Updated data container software corrects the coding so that the telltales comply with FMVSS Nos. 101 and 135.

Identify How/When Recall Condition was Corrected in Production : The production will be corrected in CW16/2025.

Recall Schedule :

Description of Recall Schedule : Dealers: on or before April 11, 2025
Owners: On or before June 06, 2025

Planned Dealer Notification Date : APR 11, 2025 - APR 11, 2025

Planned Owner Notification Date : JUN 06, 2025 - JUN 06, 2025

* NR - Not Reported