

Part 573 Safety Recall Report

25V-231

Manufacturer Name : Chrysler (FCA US, LLC)

Submission Date : MAY 06, 2025

NHTSA Recall No. : 25V-231

Manufacturer Recall No. : 30C



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 10,423

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Ram 1500 Pickup

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2025 MY Ram 1500 vehicles may have been built with an incorrectly programmed instrument panel cluster ("IPC").

The suspect period began on October 03, 2023, when the first suspect 2025 MY vehicle was produced, and ended on March 06, 2025, when the last suspect vehicle was produced. The suspect population was determined using vehicle production records.

Similar vehicles not included in this recall were built before or after the suspect build period or had different tire configurations and/or different IPC designs.

Production Dates : OCT 03, 2023 - MAR 06, 2025

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : An incorrect "Inflate to: 50" psi message, instead of the correct recommended inflation pressure, resulting from a low tire pressure condition displays in the IPC. Customers following this message could cause a tire to be inflated beyond the maximum pressure limit in some tire configurations.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Tires that are inflated to higher than maximum pressure ratings may increase the risk of a tire blowout, which may cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None prior to failure. Once a low tire pressure is detected, a driver may notice a discrepancy between the inflation pressure displayed in the IPC and the recommended inflation pressure on the tire placard.

Involved Components :

Component Name 1 : Software

Component Description : IPC Software

Component Part Number : 23.31.00 / 23.45.00 / 24.04.01 / 24.09.00 / 24.23.00

Supplier Identification :

Component Manufacturer

Name : Component manufactured by FCA US

Address : NR

NR

Country : NR

Chronology :

On January 09, 2025, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into some 2025 MY Ram 1500 vehicles displaying an incorrect tire pressure inflation recommendation in the IPC.

From January 2025, through March 2025, FCA US TSRC met with FCA US engineering and manufacturing to review the issue, understand the failure mode, review customer records and to determine the suspect population.

As of March 28, 2025, FCA US is aware of zero customer assistance records, 15 warranty claims, 23 field reports, and two other service records potentially relating to this issue for all markets with dates of receipt ranging from September 24, 2024, to February 05, 2025.

As of March 28, 2025, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.

On April 03, 2025, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to reprogram the IPC with corrected software.

FCA US submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in October 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.

How Remedy Component Differs from Recalled Component : The remedy is to reprogram the IPC with corrected software.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **05/06/2025: FCA US will begin notifying owners of the additional involved vehicles on or about 05/22/2025.

**04/10/2025: FCA US will notify dealers on or about 04/17/2025 and begin notifying owners on or about 05/08/2025.

Planned Dealer Notification Date : APR 17, 2025 - APR 17, 2025

Planned Owner Notification Date : MAY 08, 2025 - MAY 08, 2025

* NR - Not Reported