

Part 573 Safety Recall Report

25V-227

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** APR 15, 2025**NHTSA Recall No. :** 25V-227**Manufacturer Recall No. :** 74HC**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 3,773

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2022-2023 AUDI RS E-TRON GT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because they were produced during a timeframe in which an incorrectly executed crimp connection may exist. Vehicles not included in the recall population have a correct crimp connection and were produced outside of the affected window.

RS E-TRON GT: 930

Production Dates : JAN 10, 2022 - MAR 31, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2023 AUDI E-TRON GT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because they were produced during a timeframe in which an incorrectly executed crimp connection may exist. Vehicles not included in the recall population have a correct crimp connection and were produced outside of the affected window.

E-TRON GT: 2843

Production Dates : JAN 04, 2022 - MAR 31, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : A manufacturing error may cause the passenger occupant detection system (PODS) to detect a malfunction and switch off the passenger airbag even though the seat may be occupied. As designed, a warning light in the instrument panel comes on together with an acoustic warning sound and an error message is displayed in the instrument cluster. The airbag indicator light shows "Passenger Airbag OFF".

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a crash, there could be an increased risk of injury to the occupant seated in the front passenger seat if the passenger airbag is switched off/not working.

Description of the Cause : The crimp connection of the seat cushion heating mat at the transition of the connection cable to the heating wire may not have been correctly executed in the affected vehicles.

Identification of Any Warning that can Occur : Should a malfunction occur, vehicle occupants will be alerted by illumination of the airbag warning light, an error message displayed in the instrument cluster and by the status of the Passenger Airbag OFF indicator light. In this case the customer should take their vehicle as soon as possible to a dealership for inspection/repair.

Involved Components :

Component Name 1 : Occupant classification system

Component Description : Occupant classification system

Component Part Number : 9J1.963.556.D & E

Supplier Identification :**Component Manufacturer**

Name : Gentherm GmbH

Address : Rudolf-Diesel-Strasse 12
Odelzhausen Foreign States 85235

Country : Germany

Chronology :

04/15/2025: Updating chronology claim information as follows: Volkswagen is aware of 169 warranty claims with a date range of July 6, 2023 through December 17, 2024.

Original filing: Please see separate chronology document posted to the NHTSA portal.

Description of Remedy :

Description of Remedy Program : The affected seat cushion on the front passenger seat will be removed and replaced with the new optimized seat cushion.
Audi will not offer a reimbursement plan under this recall as the affected vehicles are still covered under Audi New Vehicle Limited Warranty.

How Remedy Component Differs from Recalled Component : Repair set includes a foam part with glued-on heat mat incl. optimized crimp connection (significant increase in robustness)

Identify How/When Recall Condition was Corrected in Production : The production deviation of the crimp connection mentioned above has been optimized since 03/23 and has no longer occurred since then.

Recall Schedule :

Description of Recall Schedule : Dealers: On or before April 11,2025
Owners: On or before June 06, 2025

Planned Dealer Notification Date : APR 11, 2025 - APR 11, 2025

Planned Owner Notification Date : JUN 06, 2025 - JUN 06, 2025

* NR - Not Reported