

Part 573 Safety Recall Report

25V-225

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** APR 09, 2025**NHTSA Recall No. :** 25V-225**Manufacturer Recall No. :** 90XM**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 313

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2025-2025 AUDI SQ6

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records.

The recalled products differ from products that were not included in the recall by production time. Vehicles not included in the recall population are equipped with parts from outside that period.

SQ6: 33

Production Dates : JUL 22, 2024 - SEP 25, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2025-2025 AUDI Q6

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records.

The recalled products differ from products that were not included in the recall by production time. Vehicles not included in the recall population are equipped with parts from outside that period.

Q6:280

Production Dates : JUL 22, 2024 - DEC 17, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : An issue with the rearview camera may cause a blurry and/or unclear image on the central display.

FMVSS 1 : NR

FMVSS 2 : 111 - Rear visibility

Description of the Safety Risk : A rearview camera image that is blurry or unclear when reversing may impair the driver's ability to see areas in the rear of the vehicle. This can increase the risk of a crash.

Description of the Cause : At all subject vehicles it is possible that a lack of plasma cleaning during production of the cameras may result in an insufficient bonding of the camera housing which can allow moisture ingress. This can deteriorate the camera image and makes it blurred.

Identification of Any Warning that can Occur : Should the recall condition be present in the vehicle, the driver will notice that the camera image is blurred or unclear.

Involved Components :

Component Name 1 : Surround view camera

Component Description : Surround view camera

Component Part Number : 85E.980.551.B

Supplier Identification :

Component Manufacturer

Name : Continental Automotive Systems, Inc.

Address : One Continental Drive

Auburn Hills Michigan 48326

Country : United States

Chronology :

In November 2024, the Audi Product Safety Committee was informed about customer complaints from countries outside the U.S. regarding a blurry camera image. An investigation was initiated, focusing on all potentially affected markets, alongside a technical analysis of the issue and affected parts.

An analysis of failed parts conducted together with the supplier revealed that adhesive detachment. While the root cause was not yet known, it was suspected that it may relate to plasma cleaning issues due to mishandling during production. Further investigation was needed to confirm the hypothesis and identify potentially

affected vehicle population, as traceability was limited.

In December 2024, several additional investigations took place to better understand the topic by analyzing affected camera modules and defining the potentially affected vehicle volume based on the camera production information from the supplier.

From January to mid-March 2025, root cause analysis was carried out alongside an investigation of the impact on performance, and an investigation of the clean-points in production.

April 2, 2025: The results were presented to the Audi Product Safety Committee and it was determined that a possible lack of plasma cleaning could lead to moisture ingress in certain rearview cameras and therefore could cause distortion of the rearview camera images, representing a noncompliance with FMVSS No. 111. The Audi Product Safety Committee decided a noncompliance recall for the affected vehicles.

Audi is not aware of any warranty claims, injuries or crashes relating to this issue.

Description of Remedy :

Description of Remedy Program : The affected rearview camera will be replaced at no cost to owners. In addition, surround view cameras with the same part number in other vehicle locations (not impacted by this recall) will also be replaced if necessary. The additional camera replacements, if needed, will also be free of charge. Audi will not offer a reimbursement plan under this recall because the affected vehicles are still within the Audi New Vehicle Limited Warranty period.

How Remedy Component Differs from Recalled Component : The cleaning process before bonding the housing has been optimized.

Identify How/When Recall Condition was Corrected in Production : The cleaning process was optimized at the supplier and has been implemented in production since November 2024.

Recall Schedule :

Description of Recall Schedule : Dealers: On or before April 04/11/2025

Owners: On or before June 06 2025

Planned Dealer Notification Date : APR 11, 2025 - APR 11, 2025

Planned Owner Notification Date : JUN 06, 2025 - JUN 06, 2025

* NR - Not Reported