

Part 573 Safety Recall Report

25V-219

Manufacturer Name : WHITE RIVER MARINE GROUP LLC**Submission Date :** APR 11, 2025**NHTSA Recall No. :** 25V-219**Manufacturer Recall No. :** TS-0042**Manufacturer Information :**

Manufacturer Name : WHITE RIVER MARINE GROUP LLC

Address : 2500 E. Kearney

Springfield MO 65898

Company phone : 417-873-4555

Population :

Number of potentially involved : 2,164

Estimated percentage with defect : 30 %

Vehicle Information :

Vehicle 1 : 2024-2025 Trailstar TRL, TOPPER

Vehicle Type : TRAILERS

Body Style : ALL

Power Train : NR

Descriptive Information : All units manufactured with potential problem have been identified. Units still at the plant at the time of notification have been corrected. 2164 units in the field that require correction.

Production Dates : AUG 31, 2023 - MAR 31, 2025

VIN Range 1 : Begin : 7J517AE10RB001001 End : 7J517AE1XSB002484

 Not sequential**Description of Defect :**

Description of the Defect : The current winch stand configuration may lead to potential fraying of the strap as it comes into contact with the metal crossbar of the forward bunk assembly. This contact could result in fraying of the winch strap when it is pulled tight.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the winch strap were to break, the boat may fall off the trailer, increasing the risk of either a crash, injury or fire.

Description of the Cause : Winch strap can rub on metal crossbar.

Identification of Any Warning that can Occur : Fraying Winch Strap

Involved Components :

Component Name 1 : Trailer Winch

Component Description : Trailer Winch

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 31, 2025, we were notified that a trailer's winch strap had snapped, causing the boat to come off the trailer. No injuries were reported. The following day, our technical service committee convened to address the issue. We immediately issued a stop sale and stop shipment for all affected units while investigating a remedy. On April 8, 2025, after confirming the root cause and verifying the fix on units at the plant, we notified NHTSA. To date, this is the only known issue to occur that we are aware of.

Description of Remedy :

Description of Remedy Program : A roller kit will be installed on the trailer to reroute the winch strap. All corrections will be covered at no cost to the owner through the warranty claim process. Vehicles are under warranty, so no reimbursement statement is required.

How Remedy Component Differs from Recalled Component : Roller prevents contact with metal crossbar.

Identify How/When Recall Condition was Corrected in Production : Added roller to reroute the winch strap.

Recall Schedule :

Description of Recall Schedule : Will notify dealers and customers as soon as permitted. Vehicles are under warranty, so no reimbursement statement is required.

Planned Dealer Notification Date : APR 11, 2025 - APR 11, 2025

Planned Owner Notification Date : APR 14, 2025 - APR 18, 2025

* NR - Not Reported