

Part 573 Safety Recall Report

25V-193

Manufacturer Name : General Motors, LLC**Submission Date :** MAR 27, 2025**NHTSA Recall No. :** 25V-193**Manufacturer Recall No. :** N252492340**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road
480-210-2V Warren MI 48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 10,643

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Cadillac LYRIQ

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to determine the affected vehicles.

Vehicles that were corrected prior to shipment are not included in this recall. The rear outboard head restraint information is correct in the owner's manual provided with previous model year Cadillac LYRIQ vehicles.

Production Dates : JUN 17, 2024 - MAR 26, 2025

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : General Motors has decided that certain 2025 model year Cadillac LYRIQ vehicles fail to conform to Section S4.7.2 of Federal Motor Vehicle Safety Standard (FMVSS) No. 202a, "Head restraints." The description of the rear outboard head restraints in the owner's manual is inaccurate.

FMVSS 1 : 202 - Head restraints

FMVSS 2 : NR

Description of the Safety Risk : Occupants may not understand how to properly adjust the head restraints, increasing the risk of injury in a crash.

Description of the Cause : The head restraint description for the China market LYRIQ, which has a unique design, was inadvertently used in manuals for the U.S. and other markets.

Identification of Any Warning that can Occur : Customers can access electronic online owner's manuals with the correct information.

Involved Components :

Component Name 1 : MANUAL-ESSENTIAL OPERG & SAF INFO

Component Description : Essential Operating & Safety Information, Owner's Manual

Component Part Number : 86804478

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

GM opened a product investigation into the condition on January 10, 2025 after GM's Australia team identified a potential discrepancy in the rear outboard head restraint illustration in owner's manuals provided with 2025 model year LYRIQ vehicles sold in Australia and New Zealand. GM's investigation found that the head restraint description for the China market LYRIQ, which has a unique design, was inadvertently used in manuals for the U.S. and other markets. GM is not aware of any accidents or injuries related to this condition. On March 20, 2025, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a noncompliance recall.

Description of Remedy :

Description of Remedy Program : Owners will be mailed owner's manual inserts containing corrected information required by FMVSS 202a. For vehicles currently on dealer lots, dealers will include the insert prior to delivery. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : Owner's manual inserts have the correct illustration and description for rear outboard head restraints.

Identify How/When Recall Condition was Corrected in Production : GM's assembly plant began adding the corrected FMVSS 202a sections to the owner's manuals on March 26, 2025.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on March 27, 2025. Customer notification is estimated to begin on May 12, 2025.

Planned Dealer Notification Date : MAR 27, 2025 - MAR 27, 2025

Planned Owner Notification Date : MAY 12, 2025 - MAY 12, 2025

* NR - Not Reported