

Part 573 Safety Recall Report

25V-191

Manufacturer Name : Chrysler (FCA US, LLC)

Submission Date : APR 08, 2025

NHTSA Recall No. : 25V-191

Manufacturer Recall No. : 27C



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 8

Estimated percentage with defect : 70 %

Vehicle Information :

Vehicle 1 : 2025-2025 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2025 MY Chrysler Pacifica Plug-In Hybrid Electric Vehicles ("PHEV") may have been produced with insufficient bolt torque on the front brake caliper bracket.

The suspect period began on December 19, 2024, when the first vehicle was produced with front caliper bracket bolts not properly torqued, and ended on December 19, 2024, when vehicles with properly torqued front caliper bracket bolts were produced. Plant production records and supplier records were used to identify the suspect population.

Similar vehicles not included in this recall were built before or after the suspect period, were built with properly torqued bolts, or were repaired prior to release from the vehicle production plant.

Production Dates : DEC 19, 2024 - DEC 19, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Suspect vehicles built with front brake caliper bracket bolts not properly torqued may become separated from the steering knuckle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A brake caliper bracket that separates from the steering knuckle can result in reduced steering control, brake fluid leakage, and/or diminished front braking performance, which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : HEX FLANGE HEAD

Component Description : M14X1.50X40.00

Component Part Number : 06104257AA

Component Name 2 : DISC BRAKE CALIPER

Component Description : FRONT

Component Part Number : 68317913AA

Supplier Identification :

Component Manufacturer

Name : ZF Group

Address : 15811 Centennial Drive

Township of Northville Michigan 48168

Country : United States

Chronology :

On February 20, 2025, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation regarding a potential issue related to front caliper bracket bolts not being properly secured on some 2025 MY Chrysler Pacifica PHEVs.

From February 2025 to March 2025, FCA US TSRC worked with the US FCA engineering and the supplier to understand customer consequence and determine if any vehicles with suspect front brake caliper brackets left FCA US' control.

As of March 13, 2025, FCA US is aware of one warranty claim with a date of receipt of January 8, 2025, and zero field reports potentially relating to this issue for all markets.

As of March 13, 2025, FCA US is not aware of any accidents or injuries potentially relating to this issue for all markets.

On March 20, 2025, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program :	FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, replace the front brake caliper brackets, and replace the front brake caliper bracket bolts and torque to the proper specification.
	FCA US submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in October 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.
How Remedy Component Differs from Recalled Component :	The remedy is to inspect and, if necessary, replace the front brake caliper brackets, and replace the front brake caliper bracket bolts and torque to the proper specification.
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	**03/27/2025: FCA US will notify dealers on or about 04/03/2025 and begin notifying owners on or about 04/24/2025.
Planned Dealer Notification Date :	APR 03, 2025 - APR 03, 2025
Planned Owner Notification Date :	APR 24, 2025 - APR 24, 2025

* NR - Not Reported