

Part 573 Safety Recall Report

25V-186

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : MAY 02, 2025

NHTSA Recall No. : 25V-186

Manufacturer Recall No. : TIF-144



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.
Address : 105 2nd Street NW
 PO Box 596 Red Bay AL 35582
Company phone : 999

Population :

Number of potentially involved : 3
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Tiffin Zephyr

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population includes all Zephyr floor plan 45PZ built from July 9, 2024, until March 19, 2025, for a total of 4 units. One of those units is registered in Canada, so the total US population is 3.

Production Dates : JUL 09, 2024 - MAR 19, 2025

VIN Range 1 : Begin : 4UZFACTFG8SCVY2949 **End :** 4UZFACTFG6SCVZ6235 Not sequential

Description of Defect :

Description of the Defect : Secondary means of escape from bedroom does not meet the requirements of NFPA 1192 section 6.2.2, which constitutes a safety issue. NFPA 1192 section 6.2.2 states that the secondary means of escape must be located on an exterior wall other than the primary means of escape. The 45PZ floorplan has both the primary and secondary egress located on the passenger side of the motorhome.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The secondary egress from the main bedroom area is located on the same wall as the primary egress, which could lead to personal injury in the event of an emergency.

Description of the Cause : Engineering and design oversight.

Identification of Any Warning that can Occur : There is no warning.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

1/30/2025 - During an engineering review of the gallery window option for model year 2026, it was found that the secondary emergency egress on the 2025 Zephyr 45 PZ was located on the passenger side rear slide out box which caused both egress exits to be on the passenger side of the motorhome. This is because the gallery window option removes the egress window that is located on the driver's side living room in the Zephyr 45 PZ with standard windows. Engineering began looking for an alternate location for a secondary egress window and requested that Purchasing procure an egress window that would work in a different location as the gallery windows do not have an egress window option.

3/19/2025 - Tiffin Safety Committee meeting - Engineering informed the committee members that the Zephyr 45 PZ had both egress exit options on the passenger side of the motorhome which does not meet NFPA 1192 section 6.2.2 requirements. Safety Committee voted to issue a recall on all 2025 Zephyr 45 PZ motorhomes.

Description of Remedy :

Description of Remedy Program : For the units involved in the recall, a larger egress window will be installed on the driver's side wall of the motorhome in a location that currently has a standard non opening window. This new installation will be completed at no charge to the customer. There is no plan for reimbursement because any repairs related to the defect would have been covered under Tiffin Motorhomes 12-month factory warranty.

How Remedy Component Differs from Recalled Component : The remedy component will be an egress window clearly marked with an EXIT label that meets the NFPA requirements.

Identify How/When Recall Condition was Corrected in Production : All units that are in the process of production that have not yet been shipped have had a "Sales Hold" issued until they have the new larger egress window installed. The 45PZ floorplans have been revised to include the egress window for all future units.

Recall Schedule :

Description of Recall Schedule : Tiffin Motorhomes will mail a letter explaining the issue to all dealers and owners of units involved in the recall. Notifications will be mailed no later than May 23, 2025.

Planned Dealer Notification Date : MAY 23, 2025 - MAY 23, 2025

Planned Owner Notification Date : MAY 23, 2025 - MAY 23, 2025

* NR - Not Reported