

Part 573 Safety Recall Report

25V-149

Manufacturer Name : Forest River, Inc.**Submission Date :** MAR 07, 2025**NHTSA Recall No. :** 25V-149**Manufacturer Recall No. :** 64-1902**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 20

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Forest River Inc. Aurora ART26BHS Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by production records of when the plant installed a new air conditioner which has a heat pump and requires a 10AWG connector.

2025 AURORA	ART26BHS	20
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Grand Total		20
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Production Dates : OCT 08, 2024 - OCT 17, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : An incorrect/undersized WAGO electrical connector may have been installed which resulted in strands of wire exposed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The exposed stranded wire from the incorrectly installed WAGO may lead to arcing, which may lead to a fire. This condition may lead to property damage and/or personal injury.

Description of the Cause : Manufacturing Error

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Electrical Connector, WAGO

Component Description : 24-12 WAGO Connector

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On February 27, 2025, Forest Rivers Office of Corporate Compliance ("OCC") was notified by the manufacturing plant that an incorrect electrical connector may have been used to connect power, neutral and ground to the Air Conditioner from the distribution panel.

On February 28, 2025, OCC opened a research item into the concern.

On March 7, 2025, Forest River's Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the incorrect WAGO connector with the correct WAGO connector.

What is the Forest River Customer Service Phone Number? (541) 995-3447

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Aurora
30725 Diamond Hill
Harrisburg, OR 97446

How Remedy Component Differs from Recalled Component : Affected Component - Electrical Connector, WAGO Description - 24-12 WAGO Connector
Replacement Component - Electrical Connector, WAGO Description - 20-10 WAGO Connector
The WAGO connector will now be the proper size.

Identify How/When Recall Condition was Corrected in Production : During the week of February 28, 2025, the manufacturing plant changed the WAGO connector in production to the appropriate size. The plant also contained their yard and began inspecting the manufactured vehicles. Any vehicle found with the incorrect WAGO connector will be remedied prior to shipping.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 16, 2025 - APR 16, 2025

Planned Owner Notification Date : APR 16, 2025 - APR 16, 2025

* NR - Not Reported