

# Part 573 Safety Recall Report

# 25V-137

**Manufacturer Name :** Motiv Power Systems**Submission Date :** MAR 03, 2025**NHTSA Recall No. :** 25V-137**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Motiv Power Systems

Address : 330 Hatch Drive

Foster City CA 94404

Company phone : 650-425-3032

**Population :**

Number of potentially involved : 222

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2020 Motiv Gen 4 E-450 &amp; F-59 BEV

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

Descriptive Information : Powertrain is not hybrid electric but full BEV. Non-School Bus units.

Production Dates : JAN 01, 2017 - DEC 31, 2020

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2020-2023 Motiv Gen 5 E-450, F-59, &amp; F53 BEV

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

Descriptive Information : Powertrains are full BEV and not hybrid electric. Non-School Bus units.

Production Dates : JAN 01, 2017 - DEC 31, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2023-2025 Motiv Gen 6 F-59 &amp; F53 BEV

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

Descriptive Information : Powertrain is full BEV not hybrid electric. Non-School Bus units.

Production Dates : JAN 01, 2023 - FEB 28, 2025

VIN Range 1 : Begin : NR End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : Motiv Power Systems, Inc. has determined that on certain vehicles converted to a Motiv electric powertrain, a Throttle Position Sensor (TPS) power wire connector pin at the Powertrain Control Module (PCM) connector could loosen over time, potentially resulting in loss of connection and loss of TPS signal to the PCM. This, in turn could result in a loss of vehicle propulsion.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Loss of propulsion while the vehicle is in motion could increase the risk of a crash.

Description of the Cause : The incorrect operation of a wire strip tool in manufacturing could result in insufficient wire strip length and incorrect crimping of a terminal in the PCM connector, which could fail and in turn could result in a loss of connection.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : PCM Connector

Component Description : Connector assembly, PCM

Component Part Number : 840-107185-001

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

2/17/2025: Motiv received a customer report alleging a loss of power on a Motiv Gen 5 F-59 vehicle. The customer reported a loss of propulsion while driving. Motiv immediately grounded the vehicle and began an investigation of the incident.

2/18/2025: Motiv field technicians conducted an inspection of the affected vehicle. That inspection determined the vehicle had experienced a loss of TPS signal to the PCM.

2/18 – 2/27/2025: Motiv conducted additional analysis and testing to identify a failure or malfunction that may have led to a reported loss of propulsion. The investigation determined that a PCM connector failure caused by an incorrectly crimped pin in one of the connector's sockets that in turn resulted in a loss of connection – interrupting TPS signal to the PCM. The loss of TPS signal to the PCM was responsible for the loss of vehicle propulsion.

2/28/2025 Based on its investigation and analysis, Motiv concluded that a potential safety risk could not be ruled out and decided to conduct a recall.

Motiv is currently aware of 1 field report (including warranty claims, field reports, and service reports) received in the US potentially related to this defect. Motiv is not aware of any reported crashes, injuries, or property damage in connection with the defect.

## Description of Remedy :

**Description of Remedy Program :** Motiv field support technicians will inspect all potentially affected vehicles to ensure proper connection of all crimps at the PCM connector. If incorrect crimping is identified, Motiv will repair or replace the PCM connector. There will be no charge for this service. In the unlikely event that the vehicle owner has previously incurred costs to remedy this potential defect, Motiv will reimburse the owner for reasonable costs of that repair.

A manufacturing process solution will be implemented in production on all potentially affected new vehicle builds.

**How Remedy Component Differs from Recalled Component :** Part number change.

**Identify How/When Recall Condition was Corrected in Production :** Wire Strip check gauge implemented starting 28-Feb-2025.

## Recall Schedule :

**Description of Recall Schedule :** No dealer network. Motiv field technicians will provide the remedy.

**Planned Dealer Notification Date :** NR - NR

**Planned Owner Notification Date :** MAY 01, 2025 - MAY 02, 2025

\* NR - Not Reported