

# Part 573 Safety Recall Report

# 25V-118

**Manufacturer Name :** Kawasaki Motors Corp., U.S.A.**Submission Date :** FEB 24, 2025**NHTSA Recall No. :** 25V-118**Manufacturer Recall No. :** MC25-03**Manufacturer Information :**

Manufacturer Name : Kawasaki Motors Corp., U.S.A.

Address : PO Box 25252

Santa Ana CA 92799-5252

Company phone : 949-770-0400

**Population :**

Number of potentially involved : 216

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2024-2024 Kawasaki Motors, Ltd. Z e-1 ABS and Ninja e-1 ABS

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

**Descriptive Information :** The affected vehicles containing the problem are certain 2024 Z e-1 ABS (NR011ARFNN - 104 models) and Ninja e-1 ABS (NX011ARFNN - 112 models). The recall population is all vehicles produced before October 19th, 2023.

**Production Dates :** JUL 03, 2023 - OCT 19, 2023VIN Range 1 : Begin : ML5NRHA10RDA00147 End : ML5NRHA1XRDA01600  Not sequentialVIN Range 2 : Begin : ML5NXHA10RDA00168 End : ML5NXHA1XRDA01313  Not sequential**Description of Defect :**

**Description of the Defect :** Repeated attachment and detachment of the batteries may result in a failed connection between the batteries and the vehicle, which can result in a loss of power.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** There is a risk that the vehicle's drive motor may stall due to improper connection with the batteries, increasing the risk of a crash.

**Description of the Cause :** Improper manufacturing process of the drive batteries.

**Identification of Any Warning that can Occur :** NR

**Involved Components :**

Component Name 1 : PACK-ASSY-BATTERY

Component Description : Drive battery

Component Part Number : 26105-0009

## Supplier Identification :

### Component Manufacturer

Name : Forsee Power Japan GK

Address : 3-7-1 Minatomirai, Nishi-Ku

Yokohama City, Kanagawa Foreign States 220-0012

Country : Japan

## Chronology :

- March 2024: Kawasaki Motors, Ltd (KML) Quality Assurance Division found that an NX011A vehicle stalled due a loss of power during an periodic regular running test. The terminal of the drive battery connector was found to be caved in.
- April 2024: As a result of an investigation at the battery supplier, KML found that the anchor for the terminal inside the drive battery connector was missing. The parts without anchors were test components mistakenly included in the production supply.
- May 2024: The supplier began inspecting its inventory for this fault.
- August 2024: The supplier conducted an inspection of battery inventory with manufacturing dates before June 2024 when the assembly inspection process was implemented. This inspection uncovered one additional battery with a terminal that could cave in due to the lack of an anchor.
- February 19, 2025 : Because KML cannot guarantee that there are not more defective units in the field, KML decided to initiate a recall campaign.

## Description of Remedy :

Description of Remedy Program : The battery terminals must be inspected on all eligible units. If the anchor is missing, the battery must be replaced. The plan of reimbursement will be described on the owner's letter as follows: If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address: Kawasaki Motors Corp., U.S.A. ATTN: Customer Care P.O. Box 25252 Santa Ana, California 92799-5252

How Remedy Component Differs from Recalled Component : Kawasaki will add a white mark to all inspected and repaired units in two places, at the end of the frame number and next to the label on the battery.

Identify How/When Recall Condition was Corrected in Production : From June 2024, the battery supplier inspected all the battery terminals during the manufacturing process.

## Recall Schedule :

Description of Recall Schedule : Kawasaki Motors Corp., U.S.A. (KMC) will distribute both electronic and paper copies of a Recall Service bulletin to all Kawasaki motorcycle dealers. KMC will mail the owner notification letter via U.S.P.S. enclosed in an envelope with the statement "Important Recall Safety Information" printed on the outside of the envelope.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported