

Part 573 Safety Recall Report

25V-117

Manufacturer Name : Textron Specialized Vehicles**Submission Date :** MAY 02, 2025**NHTSA Recall No. :** 25V-117**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Textron Specialized Vehicles

Address : 1451 Marvin Griffin Road

Augusta GA 30906

Company phone : 7067994768

Population :

Number of potentially involved : 1,283

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2025 E-Z-GO Liberty LSV

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The recall affects all 2023 through 2025 E-Z-GO and Cushman LSV's.

Production Dates : FEB 07, 2023 - FEB 19, 2025

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2023-2025 Cushman Hauler Pro LSV

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The recall affects all 2023 through 2025 E-Z-Go and Cushman LSV's.

Production Dates : FEB 07, 2023 - FEB 17, 2025

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2023-2025 Cushman Tour LSV

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The recall affects all 2023 through 2025 E-Z-Go and Cushman LSV's.

Production Dates : OCT 03, 2023 - FEB 19, 2025

VIN Range 1 : Begin : NR End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The reflector does not meet the standard for either color or photometry specified in the voluntary compliance standard SAE J2358.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The low photometry could make the reflector difficult to see in low light leading to a crash hazard. To date there have been no crashes reported in the field.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : REFLEX REFLECTOR

Component Description : Hauler Pro side panel drivers side - Red

Component Part Number : 607547

Component Name 2 : REFLEX REFLECTOR

Component Description : Hauler Pro rear body drivers side - Red

Component Part Number : 609421

Component Name 3 : REFLEX REFLECTOR

Component Description : Liberty rear body drivers side - Red

Component Part Number : 625244

Component Name 4 : REFLEX REFLECTOR

Component Description : Liberty rear body passenger side - Red

Component Part Number : 625246

Component Name 5 : REFLEX REFLECTOR

Component Description : Liberty rear drivers side - Red

Component Part Number : 627563

Component Name 6 : REFLEX REFLECTOR

Component Description : Liberty rear passenger side - Red

Component Part Number : 627564

Component Name 7 : DECAL REFLECTOR

Component Description : TXT Upper rocker panel drivers side - Yellow

Component Part Number : 10020820

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/3/2025: Compliance testing audit (TR21488) of production reflectors completed. Test results showed that reflex reflectors do not meet SAE J2358 requirements. TSV has internal standards that our LSV vehicles will meet SAE J2358 for our LSV products.

2/4/2025: Director, Regulatory Compliance reported Issue/test results to Director of Quality (Leader of PSRB - Product Safety Review Board) PSRB meeting scheduled for 2/13/2025

2/13/2025: PSRB team met and discussed the test results and determined that this issue meets TSV (Textron Specialized Vehicles) requirements for a field recall.

Description of Remedy :

Description of Remedy Program : E-Z-Go or Cushman customers will be mailed a packet containing the new reflector, instructions, and a return card to allow those willing customers to complete the recall. Customers also have the option to take the vehicle into a dealership to complete the recall at no charge. Customers that completed this remedy prior to this notification will be reimbursed the cost of reflector/decals and labor.

How Remedy Component Differs from Recalled Component : The new reflectors meet the J2358 standard for color and photometry.

Identify How/When Recall Condition was Corrected in Production : Assembly line production of these models have been suspended.

Recall Schedule :

Description of Recall Schedule : Dealer letters sent April 16th. Customer letters sent April 9th.

Planned Dealer Notification Date : APR 16, 2025 - NR

Planned Owner Notification Date : APR 09, 2025 - NR

* NR - Not Reported