

Part 573 Safety Recall Report

25V-098

Manufacturer Name : Maserati North America, Inc.

Submission Date : FEB 20, 2025

NHTSA Recall No. : 25V-098

Manufacturer Recall No. : 740



Manufacturer Information :

Manufacturer Name : Maserati North America, Inc.

Address : One Chrysler Drive
Auburn Hills MI 48326

Company phone : 877-969-2737

Population :

Number of potentially involved : 27,354

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Maserati Grecale

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Some 2023-2025 MY Maserati Grecale vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on May 9, 2022, when 2022 MY vehicle production began, and ended on September 22, 2024, when Maserati S.p.A began containing suspect vehicles under plant control. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect vehicle production period or have updated radio software.

The total affected vehicles for this model is 8021

Production Dates : MAY 09, 2022 - SEP 22, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2024-2024 Maserati Granturismo
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS

Descriptive Information : Some 2024 MY Maserati Granturismo vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on January 12, 2023, when 2024 MY vehicle production began, and ended on July 16, 2024, when Maserati S.p.A began containing suspect vehicles under plant control. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect vehicle production period or have updated radio software.

The total affected vehicles for this model is 751

Production Dates : JAN 12, 2023 - JUL 16, 2024

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 3 : 2024-2024 Maserati GranCabrio
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS

Descriptive Information : Some 2024 MY Maserati Grancabrio vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on November 09, 2023, when 2024 MY vehicle production began, and ended on July 16, 2024, when Maserati S.p.A began containing suspect vehicles under plant control. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect vehicle production period or have updated radio software.

The total affected vehicles for this model is 71

Production Dates : NOV 09, 2023 - JUL 16, 2024

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 4 : 2021-2024 Maserati Quattroporte
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : GAS

Descriptive Information : Some 2021 MY – 2024 MY Maserati Ghibli vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on July 29, 2020, when 2021 MY vehicle production began, and ended on January 23, 2024, when Maserati S.p.A stopped the production of this model. The suspect period was determined using vehicle production records.

There are no similar vehicles not included in this recall.

The total affected vehicles for this model is 4721

Production Dates : JUL 29, 2021 - JAN 23, 2024

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 5 : 2023-2025 Maserati MC20 Cielo
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS

Descriptive Information : Some 2023 MY -2024 MY Maserati MC20 Cielo vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on October 26, 2022, when 2023 MY vehicle production began, and ended on November 12, 2024, when Maserati S.p.A began containing suspect vehicles under plant control. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect vehicle production period or have updated radio software.

The total affected vehicles for this model is 396

Production Dates : OCT 26, 2022 -NOV 12, 2024

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 6 : 2022-2025 Maserati MC 20
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS

Descriptive Information : Some 2022 MY -2024 MY Maserati MC20 vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on July 7, 2021, when 2022 MY when vehicle production began, and ended on November 12, 2024, when Maserati S.p.A began containing suspect vehicles under plant control. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect vehicle production period or have updated radio software.

The total affected vehicles for this model is 717

Production Dates : JUL 07, 2021 -NOV 12, 2024

VIN Range 1 :Begin : NR End : NR ☐ Not sequential

Vehicle 7 : 2021-2024 Maserati Ghibli
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : GAS

Descriptive Information : Some 2021 MY – 2024 MY Maserati Ghibli vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on July 29, 2020, when 2021 MY vehicle production began, and ended on January 23, 2024, when Maserati S.p.A stopped the production of this model. The suspect period was determined using vehicle production records.

There are no similar vehicles not included in this recall.

The total affected vehicles for this model is 4721

Production Dates : JUL 29, 2020 - JAN 24, 2024

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 8 : 2021-2024 Maserati Levante

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Some 2021MY through 2024MY Maserati Levante vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen under certain conditions.

The suspect period began on July 27, 2020, when 2021 MY vehicle production began, and ended on March 18, 2024, when Maserati S.p.A stopped the production of this model. The suspect period was determined using vehicle production records.

There are no similar vehicles not included in this recall.

The total affected vehicles for this model is 10901

Production Dates : JUL 27, 2020 -MAR 18, 2024

VIN Range 1 : Begin : NREnd : NR☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." and apply to other markets via direct reference to FMVSS or are implied via free trade agreements. Vehicles with suspect radio software may not display the rearview image during a backing event under certain conditions.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : None prior to failure. However, the driver will notice that the rearview image is not displayed when the vehicle is placed into reverse.

Involved Components :

Component Name 1 : Radio Software

Component Description : Radio Software

Component Part Number : T27.52 for Ghibli, Quattroporte and Levante, U33.43 for Grecale, Granturismo and Grancabrio, U35.34

Supplier Identification :

Component Manufacturer

Name : Harmon International

Address : Corso Unione Sovietica

2612/15A, 10135 Torino Foreign States

Country : Italy

Chronology :

In June 2024, Maserati was informed by FCA US LLC of a potential issue affecting certain radio software for which FCA US LLC issued a voluntary safety recall (NHTSA Campaign ID 24V-436).

In response, in June 2024, Maserati opened an internal investigation to determine if any Maserati vehicles were affected.

From July 2024 throughout December 2024, Maserati reviewed supplier, engineering, and production records to understand potential applications of the suspect radio software. During this timeframe, Maserati held regular meetings with engineering and the supplier to understand whether the suspect radio software created a potential noncompliance with FMVSS No.111 requirements.

On January 20, 2025, Maserati recognized a radio software issue existed on certain vehicles related to the rearview back up camera not displaying the rearview image, potentially causing a noncompliance with FMVSS No.111.

On February 10, 2025, Maserati S.p.A. determined, through the Vehicle Regulation Committee, to conduct a Voluntary Safety Recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program :	Maserati North America will conduct a voluntary safety recall on all affected vehicles to update the radio software. Vehicles will be updated either via firmware Over-The-Air, if capable; or via USB.
	MNA submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in November 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.
How Remedy Component Differs from Recalled Component :	The remedy component is updated radio software that meets FMVSS 111 Rear Visibility requirements.
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	**02/17/2025: Maserati North America, Inc. will notify dealers on or about 02/24/2025 and begin notifying owners on or about 03/21/2025.
Planned Dealer Notification Date :	FEB 24, 2025 - FEB 24, 2025
Planned Owner Notification Date :	MAR 21, 2025 - MAR 21, 2025

* NR - Not Reported