

Part 573 Safety Recall Report

25V-091

Manufacturer Name : Ford Motor Company

Submission Date : FEB 14, 2025

NHTSA Recall No. : 25V-091

Manufacturer Recall No. : 25S08



Manufacturer Information :

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 35,328

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2017 Lincoln Navigator

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The recalled part was introduced into production on 1/17/2014 and was taken out of production on 6/30/2017.

Affected vehicles are equipped with suspect exterior mirror assemblies.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

- 35,328 Navigator vehicles are affected.

Production Dates : JAN 17, 2014 - JUN 30, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The light-emitting diode (LED) logo lamps within the driver side and passenger side exterior mirror assemblies may short circuit without tripping the short detection threshold.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An electrical short in the exterior mirror increases the risk of fire.

Description of the Cause : The potting material on the LED logo lamps did not properly adhere to the wire

terminals, resulting in gaps or cracks where water or conductive fluid could penetrate to the LED logo lamp printed circuit board (PCB). Over time this can create corrosion and lead to a short. Additionally, the short detection parameters were incorrectly set. Short detection was not updated from prior model incandescent lamp.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Housing And Lens Assy

Component Description : Right-Hand (RH) LED Logo Lamp

Component Part Number : EJ7B-13B398-A*

Component Name 2 : Housing And Lens Assy

Component Description : Left-Hand (LH) LED Logo Lamp

Component Part Number : EJ7B-13B399-A*

Supplier Identification :

Component Manufacturer

Name : Magna International

Address : Magna Engineering Center (MEC)
5251 36th Steet SE Grand Rapids Michigan 49512

Country : United States

Chronology :

Chronology is provided as an attachment

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to cut and disconnect the power wire to the LED logo lamp. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2023. Owners who have paid to have these repairs completed at their own expense may be eligible for reimbursement, in accordance with the recall reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : The wire that powers both LED logo lamps (EJ7B-13B398-A*/EJ7B-13B399-A*) will be disconnected, eliminating the risk of a short circuit.

Identify How/When Recall Condition was Corrected in Production : Not required per 49 Part 573.

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on February 14, 2025. Mailing of owner notification letters is expected to begin March 24th, 2025 and is expected to be completed by March 28th, 2025.

Planned Dealer Notification Date : FEB 14, 2025 - FEB 14, 2025

Planned Owner Notification Date : MAR 24, 2025 - MAR 28, 2025

* NR - Not Reported