

Part 573 Safety Recall Report

25V-088

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** FEB 13, 2025**NHTSA Recall No. :** 25V-088**Manufacturer Recall No. :** N978**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 1,473

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2020-2020 LAND ROVER RANGE ROVER EVOQUE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2020MY Land Rover Range Rover Evoque vehicles built at the Halewood Vehicle Assembly Plant from January 30, 2019, - March 28, 2019. 1,473 Land Rover Range Rover Evoque vehicles in the United States and Federalized Territories. The basis for the recall population was derived from JLR data where the VIN list of vehicles affected was determined by tracing the serial number of the at-risk knee airbag modules to the VIN into which they were installed at point of vehicle assembly, based on the supplier manufacturing dates where there was a pattern and trend of the defect.

Production Dates : JAN 30, 2019 - MAR 28, 2019

VIN Range 1 : Begin : SALZL2FX3LH003357 End : SALZP2FX8LH017405 Not sequential**Description of Defect :**

Description of the Defect : A concern has been identified with certain 2020 Model Year Range Rover Evoque vehicles where the Right-Hand Side (RHS) Lower Knee Airbag Module cushion cover may become loose due to a degradation of the adhesive on the airbag dust cover. This can result in the knee airbag module cushion partially or completely unfolding from the knee airbag module housing and becoming visible in the RHS footwell.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should the knee airbag module cushion not remain correctly folded in its as designed position, in the event of a vehicle crash of sufficient severity where knee airbag deployment is required, the driver may not receive the full protection afforded by the knee airbag and could increase the severity of

injuries experienced.
Description of the Cause : NR
Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Knee Airbag, RH
Component Description : Knee Airbag, RH
Component Part Number : 042A00 – BAG ASY AIR KNEE RH

Supplier Identification :

Component Manufacturer

Name : Joyson Safety Systems
Address : Joyson Safety Systems Hungary Kft.
Joyson út 1 Miskolc Foreign States 3516
Country : Hungary

Chronology :

Following receipt of a small number of field reports of left- and right-hand knee airbag module cushion detaching and becoming visible in the footwell, a Product Safety and Compliance Committee (PSCC) investigation was opened on 28 January 2025.

The PSCC were advised that the reports were similar in nature to those which previously led to recall N566, and as a result sought to define the scope of this issue. During the course of the investigation, it was found that the condition was potentially present on both left- and right-hand knee airbag modules.

On 04 February 2025, the PSCC met and reviewed the data and the scope of affected vehicles, and progressed the issue to JLR's Recall Determination Committee (RDC).

On 06 February 2025, the RDC concluded the issue was a safety defect, and that a safety recall should be conducted.

There have been no reported accidents, injuries or fires as a result of this concern.

JLR has received 7 claims and field reports in the USA on

09 February 2021
28 April 2022
14 January 2023
25 January 2023
07 February 2023
16 February 2023
03 July 2024

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take their vehicle to a Land Rover authorized repairer, who will replace the knee airbag module with a part manufactured to the correct specification. There will be no charge to owners for this repair.
Any vehicles under warranty will be covered under JLR's new vehicle warranty program, therefore re-imbusement for pre-notice remedies is not applicable in these cases. Customers who have paid for a repair of this defect out of warranty will be reimbursed by JLR's reimbursement plan, subject to the usual terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to dealers will occur on February 27, 2025. Distribution of owner notification letters will occur on or before April 11, 2025.

Planned Dealer Notification Date : FEB 27, 2025 - FEB 27, 2025

Planned Owner Notification Date : APR 11, 2025 - APR 11, 2025

* NR - Not Reported