

# Part 573 Safety Recall Report

# 25V-086

**Manufacturer Name :** Toyota Motor Engineering & Manufacturing**Submission Date :** FEB 13, 2025**NHTSA Recall No. :** 25V-086**Manufacturer Recall No. :** 25TA05**Manufacturer Information :**

**Manufacturer Name :** Toyota Motor Engineering & Manufacturing  
**Address :** 6565 Headquarters Drive  
 Plano TX 75024  
**Company phone :** 1-800-331-4331

**Population :**

**Number of potentially involved :** 167,802  
**Estimated percentage with defect :** 1 %

**Vehicle Information :****Vehicle 1 :** 2021-2025 Toyota Sienna Hybrid**Vehicle Type :****Body Style :****Power Train :** NR

**Descriptive Information :** Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S. This issue only affects vehicles equipped with third-row seat assemblies that may have certain bolts not torqued to specification at a specific manufacturing facility of a specific supplier during a specific production period as described in Section 5 below. Toyota is unable to estimate the percentage of the involved vehicles to actually contain the noncompliance described in Section 5. However, as the NHTSA manufacturer portal requires an integer value be entered, Toyota has entered the value "1" in response to this question in the portal. For the purpose of this report, "1" means "unknown".

**Production Dates :** OCT 13, 2020 - JAN 27, 2025**VIN Range 1 : Begin :**

NR

**End :** NR Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** The subject vehicles are equipped with split 60/40 third-row seat assemblies, in which the seat backs of both assemblies are bolted to recliner plates on each side. These bolts in some of the vehicles may not have been torqued to specification at a specific manufacturing facility of a specific supplier. If the bolts are not torqued to specification, the subject vehicles may not meet the requirements of FMVSS No. 202a paragraph S4.2.7, No. 207 paragraphs S4.2a-b/S4.2d/S4.3.2.1, and No. 225 paragraph S6.3. In certain crashes if an occupant is seated in the third row, a seat back with low torqued bolts may not perform as intended, leading to an increased risk of injury.

**FMVSS 1 :** 207 - Seating systems

FMVSS 2 : 202 - Head restraints

Description of the Safety Risk : In certain crashes if an occupant is seated in the third row, a seat back with low torqued bolts may not perform as intended, leading to an increased risk of injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : Panel, rear No.2 Seatback, RH

Component Description : RH Seat Back Assembly

Component Part Number : 71273-08030

Component Name 2 : Panel, Rear No.2 Seatback, LH

Component Description : LH Seat Back Assembly

Component Part Number : 71274-08030

## Supplier Identification :

### Component Manufacturer

Name : Toyota Boshoku Indiana

Address : 1698 S 100 W

Princeton Indiana 47670

Country : United States

## Chronology :

In December 2024, during a routine inspection of vehicles at a specific production facility, a Toyota team member found a seat back to recliner plate had low bolt torque on the third-row seat assembly. An investigation at the seat supplier found that a bolt torque check could be intermittently bypassed.

Assessments were then made concerning the potential effects on third-row seat assemblies if they contained low torqued bolts. On February 6, 2025, it was determined that some seat assemblies may not meet certain requirements of FMVSS No. 202a, paragraph S4.2.7; No. 207, paragraph S4.2a-b/S4.2d/S4.3.2.1; and No. 225,

paragraph S6.3.

## Description of Remedy :

Description of Remedy Program : All known owners of the subject vehicles will be notified to return their vehicles to a Toyota dealer. The dealers will tighten these bolts on the third-row seat assemblies to proper specification, free of charge. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Toyota's General Reimbursement Plan.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Notifications to owners of the affected vehicles will occur by April 14, 2025. A copy of the draft owner notification letter(s) will be submitted as soon as available. Notifications to distributors/dealers will be sent by February 13, 2025. Copies of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : FEB 13, 2025 - FEB 13, 2025

Planned Owner Notification Date : MAR 31, 2025 - APR 14, 2025

\* NR - Not Reported