

Part 573 Safety Recall Report

25V-035

Manufacturer Name : Autocar, LLC

Submission Date : JAN 29, 2025

NHTSA Recall No. : 25V-035

Manufacturer Recall No. : DC-2501



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 2

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Autocar DC (Legend)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : All DC products manufactured with the suspect software are included.

Production Dates : NOV 30, 2023 - DEC 05, 2023

VIN Range 1 : Begin : 5VCCCLEH9PC246576 End : 5VCCCLEH0PC246577 ☐ Not sequential

Description of Defect :

Description of the Defect : An Autocar software error resulted in the forward collision warning (FCW) system to be disabled.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the forward collision warning (FCW) system is disabled, the operator will have no indication the FCW is not functioning, increasing the risk of a crash.

Description of the Cause : An Autocar software error occurred which allowed the FCW to be disabled.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Autocar Software

Component Description : Software - Autocar Proprietary

Component Part Number : No part numbers are assigned.

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

October 9, 2024, through January 22, 2025, Autocar personnel identified a potential software error and began investigation. January 23, 2025, all information was presented to Autocar's management team and out of an abundance of caution, Autocar decided to perform a voluntary Safety Recall for all affected units. We have no known cases, complaints or claims.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The suspect software will be reprogrammed.

Identify How/When Recall Condition was Corrected in Production : New software has been released and a clean point established for production January 22, 2025.

Recall Schedule :

Description of Recall Schedule : The Dealer and Owner notifications will begin March 27, 2025. and end March 28, 2025.

Planned Dealer Notification Date : MAR 27, 2025 - MAR 28, 2025

Planned Owner Notification Date : MAR 27, 2025 - MAR 28, 2025

* NR - Not Reported