

Part 573 Safety Recall Report

25V-032

Manufacturer Name : Honda (American Honda Motor Co.)

Submission Date : JAN 23, 2025

NHTSA Recall No. : 25V-032

Manufacturer Recall No. : RKZ



Manufacturer Information :

Manufacturer Name : Honda (American Honda Motor Co.)

Address : 1919 Torrance Blvd.

Torrance CA 90501

Company phone : 1-888-234-2138

Population :

Number of potentially involved : 9,221

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2025-2025 Acura MDX

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : OCT 26, 2023 - DEC 13, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Due to improper software programming, the center information display unit may show a black screen after the transmission is shifted from reverse to other drive positions within a certain time. If the transmission is shifted into reverse following this display error, the screen remains black, rather than displaying the reverse camera view.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : If the reverse camera view does not appear on the center screen when the vehicle is driven in reverse, the risk of a crash or injury are increased.

Description of the Cause : The supplier of the center information display unit, Alps Alpine North America, Inc., informed Honda the software settings contained a programming defect which occurs when the transmission is shifted out of reverse and into another drive position within a certain time. When the center information display unit attempts to change out of the reverse camera image, the unit mistakenly interprets the signal as an internal error, resulting in a black screen, despite shifting the transmission back into reverse.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : DISPLAY (12.3INCH)

Component Description : DISPLAY (12.3INCH)

Component Part Number : 8A700-TYA-A21

Supplier Identification :

Component Manufacturer

Name : Alps Alpine North America, Inc.

Address : 1500 Atlantic Blvd.

Auburn Hills Michigan 48326

Country : United States

Chronology :

October 23, 2024

Honda discovered a potential issue with the center information display during a production vehicle review and informed the supplier, who began to investigate and analyze the issue.

December 16, 2024

Honda received an update from the supplier.

December 19, 2024

Honda analyzed the information provided by the supplier.

January 16, 2025

Honda determined that a defect related to motor vehicle safety and FMVSS noncompliance existed and decided to conduct a safety and noncompliance recall.

As of January 16, 2025, Honda has received no warranty claims or reports of injuries or crashes of Acura vehicles related to this issue from May 15, 2024, to January 16, 2025.

Description of Remedy :

Description of Remedy Program : Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Acura dealer. The dealer will replace the center information display unit with an improved part.

Owners who have paid to have these repairs completed at their own expense may be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : The remedy center information display contains the proper software program.

Identify How/When Recall Condition was Corrected in Production : Honda initiated containment of the affected vehicles on December 16, 2024, and remedy components will be applied into production on January 24, 2025.

Recall Schedule :

Description of Recall Schedule : Dealer notification is scheduled to begin and end on or about 1/28/2025. Owner notification is scheduled to begin and end on or about 3/3/2025.

Planned Dealer Notification Date : JAN 28, 2025 - JAN 28, 2025

Planned Owner Notification Date : MAR 03, 2025 - MAR 03, 2025

* NR - Not Reported