

Part 573 Safety Recall Report

25V-017

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** JAN 16, 2025**NHTSA Recall No. :** 25V-017**Manufacturer Recall No. :** H535**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 5,329

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2019-2020 JAGUAR XE

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2019-2020MY Jaguar XE vehicles built at the Castle Bromwich Vehicle Assembly Plant from June 18, 2018 - September 10, 2020. 5,329 Jaguar XE vehicles in the United States and Federalized Territories. The basis for the recall population of Jaguar XE vehicles was determined to be all vehicles in recall population H445, plus 20MY vehicles with a similar harness design.

Production Dates : JUN 18, 2018 - SEP 10, 2020**VIN Range 1 : Begin :** SAJAT4GX6KCP43657 **End :** SAJAT4GX2LCP66242 Not sequential**Description of Defect :**

Description of the Defect : A concern has been identified on certain 2019MY and 2020MY Jaguar XE vehicles, where the rear camera image display may become intermittent or permanently fail as a result of wiring damage in the trunk.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Lack of, or intermittent, display of the rear camera image may result in the driver being unaware of objects or pedestrians behind the vehicle increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Harness

Component Description : Harness

Component Part Number : KX73-14A005-Z

Supplier Identification :

Component Manufacturer

Name : LEONI WIRING SYSTEMS UK LIMITED (CBMP)

Address : Lower Milehouse Lane

Newcastle under Lyme Staffordshire Foreign States ST5 9BT

Country : United Kingdom

Chronology :

During Q1 2024, engineering testing was reviewed to confirm the suitability of the remedial action being completed as part of safety, recall H445. The results of this were reviewed at JLR's Product Safety and Compliance Committee (PSCC), where concerns were expressed about the durability of the remedial action.

During Q2 and Q3 2024, Engineering undertook a series of further tests, evaluations and assessments of the testing being completed to assure PSCC and themselves that the testing was representative of the H445 remedy installed state. It was also discussed that the design of the 2020 model year harness and installation was similar to those installed as part of the H445 safety recall.

In Q4 2024, it was revealed that the testing was representative of the installed state for 2019 model year vehicles and decided that the testing should be run to the conclusion of the test regime (representing full vehicle life) in order to give valid information to allow assessment of further risk to be completed.

The outcome of these tests was revealed on 07 January 2025 where the results showed that the 2019 model year remedy and the installed state of the 2020 model year part were not considered to be durable for the life of the vehicle. As a result, the PSCC recommended this matter be progressed to the Recall Determination Committee (RDC) for consideration of a further recall for 2019 model year vehicles as the defect had not been adequately remedied, and the expansion of the scope to include 2020 module vehicles for the affected markets.

On 09 January 2025, the RDC determined that the issue presented an unreasonable risk to safety and requested that a safety recall be launched to remedy the affected vehicles.

There have been no reported accidents, injuries or fires as a result of this concern.

JLR has received 5 claims and field reports in the USA on 22 April 2022, 08 February 2023, 16 November 2023, 06 February 2024, and 29 July 2024.

Description of Remedy :

Description of Remedy Program : The vehicles will have the camera cable inspected and repaired or replaced as necessary.

There will be no charge to the owners for this repair.

Customers who have paid for a repair of this defect out of warranty will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to dealers will occur on January 30, 2025. Distribution of owner notification letters will occur on or before March 14, 2025.

Planned Dealer Notification Date : JAN 30, 2025 - JAN 30, 2025

Planned Owner Notification Date : MAR 14, 2025 - MAR 14, 2025

* NR - Not Reported