

Part 573 Safety Recall Report

25V-011

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** JAN 16, 2025**NHTSA Recall No. :** 25V-011**Manufacturer Recall No. :** 01C**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 63,082

Estimated percentage with defect : 2 %

Vehicle Information :

Vehicle 1 : 2017-2019 Jeep Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2017-2019 MY Jeep Cherokee vehicles may have been built with an improperly seated input shaft snap ring in the two-speed Power Transfer Unit ("PTU").

The suspect period began on October 11, 2016, when PTUs with improperly seated snap rings started to be used in vehicle production, through February 20, 2019, when PTUs with properly seated snap rings started to be used in vehicle production. The vehicle population was determined by supplier and vehicle assembly traceability records.

Similar vehicles not included in this recall do not have a PTU, were built with a PTU of a different design, or were built with properly seated snap rings.

Production Dates : OCT 11, 2016 - FEB 20, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : An input shaft snap ring that is not fully seated may allow uncontrolled movement of the input shaft inward. Uncontrolled movement leads to the potential for wear to the range shift sleeve, spline damage, and / or range fork damage which can cause an unexpected loss of motive power or loss of PARK function while stationary.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loss of motive power can cause a vehicle crash without prior warning. A

Description of the Safety Risk : loss of PARK function can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : Customers may notice a Service 4WD message, noise, vibration or change in drive quality.

Involved Components :

Component Name 1 : PTU Assembly

Component Description : Power Transfer Unit

Component Part Number : 68307403AC / 68333255AA / 68333255AB

Supplier Identification :

Component Manufacturer

Name : AMERICAN AXLE & MANUFACTURING INC

Address : 1 DAUCH DR
DETROIT Michigan 48211-1115

Country : United States

Chronology :

See attached document titled "FCA US LLC Chronology _ 01C KL 2 Speed PTU Snap Ring - 01 16 2025 - A.pdf"

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles. The remedy is under development.

FCA US submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in October 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.

How Remedy Component Differs from Recalled Component : The remedy is under development.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **01/16/2025: FCA US will notify dealers on or about 01/23/2025 and begin notifying owners on or about 02/13/2025.

Planned Dealer Notification Date : JAN 23, 2025 - JAN 23, 2025

Planned Owner Notification Date : FEB 13, 2025 - FEB 14, 2025

* NR - Not Reported