U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 25T020

Manufacturer Name: PT. Multistrada Arah Sarana, Tbk

Submission Date: Dec 10, 2025

NHTSA Recall No.: 25T020

Manufacturer Recall No.:

Manufacturer Information

Manufacturer Name: PT. Multistrada Arah Sarana, Tbk

Address: Jl. Raya Lemahabang Km. 58,3
Desa Karangsari
Cikarang Timur Foreign States, 17550

Population

Total number of potentially involved: 82,964

Estimated percentage with defect: 100%

Tire Information

Tire Brand 1: ACHILLES

Tire Line: ATR SPORT 2

Tire Size: 245/45ZR17

Production Dates: Jan 01, 2016 - Mar 01, 2020

Number of potentially involved: 9,160

Descriptive Information:

The subject tires do not fully comply with 49 CFR 574.5 Tire Identification Requirements as required by 49 CFR 571.139 S5.5.1 Tire Identification Number. In an effort to improve tire identification and traceability, PT. Multistrada Arah Sarana, Tbk (MASA) in Cikarang, Indonesia introduced a modified optional code sequence which utilized 6 characters in the tire identification number third grouping. The tire codification sequence did not take into consideration the constraint in 49 CFR 574.5 which limits the optional code to no more than 4 characters. The expanded optional code marking was used on multiple skus produced by MASA.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
5K	NF	HVA241	0116	1020

Tire Brand 2: ACHILLES

Tire Line: ATR SPORT 2

Tire Size: 205/45ZR17

Production Dates: Jan 03, 2016 - Mar 09, 2020

Number of potentially involved: 3,915

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Descriptive Information:

The subject tires do not fully comply with 49 CFR 574.5 Tire Identification Requirements as required by 49 CFR 571.139 S5.5.1 Tire Identification Number. In an effort to improve tire identification and traceability, PT. Multistrada Arah Sarana, Tbk (MASA) in Cikarang, Indonesia introduced a modified optional code sequence which utilized 6 characters in the tire identification number third grouping. The tire codification sequence did not take into consideration the constraint in 49 CFR 574.5 which limits the optional code to no more than 4 characters. The expanded optional code marking was used on multiple skus produced by MASA.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
5K	JF	HWA241	0116	1020

Tire Brand 3: ACHILLES

Tire Line: ATR SPORT 2

Tire Size: 225/55ZR18

Production Dates: Jan 04, 2016 - Mar 02, 2020

Number of potentially involved: 38,717

Descriptive Information:

The subject tires do not fully comply with 49 CFR 574.5 Tire Identification Requirements as required by 49 CFR 571.139 S5.5.1 Tire Identification Number. In an effort to improve tire identification and traceability, PT. Multistrada Arah Sarana, Tbk (MASA) in Cikarang, Indonesia introduced a modified optional code sequence which utilized 6 characters in the tire identification number third grouping. The tire codification sequence did not take into consideration the constraint in 49 CFR 574.5 which limits the optional code to no more than 4 characters. The expanded optional code marking was used on multiple skus produced by MASA.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
5K	LH	IWA241	0116	1020

Tire Brand 4: ACHILLES

Tire Line: ATR SPORT 2

Tire Size: 245/50ZR20

Production Dates: Jan 01, 2016 - Mar 02, 2020

Number of potentially involved: 30,924

Descriptive Information:

The subject tires do not fully comply with 49 CFR 574.5 Tire Identification Requirements as required by 49 CFR 571.139 S5.5.1 Tire Identification Number. In an effort to improve tire identification and traceability, PT. Multistrada Arah Sarana, Tbk (MASA) in Cikarang, Indonesia introduced a modified optional code sequence which utilized 6 characters in the tire identification number third grouping. The tire codification sequence did not take into consideration the constraint in 49 CFR 574.5 which limits the

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optional code to no more than 4 characters. The expanded optional code marking was used on multiple skus produced by MASA.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
5K	NG	KWA241	0116	1020

Tire Brand 5: ACHILLES

Tire Line: ATR SPORT 2

Tire Size: 295/25ZR21

Production Dates: Jan 01, 2018 - Dec 23, 2019

Number of potentially involved: 248

Descriptive Information:

The subject tires do not fully comply with 49 CFR 574.5 Tire Identification Requirements as required by 49 CFR 571.139 S5.5.1 Tire Identification Number. In an effort to improve tire identification and traceability, PT. Multistrada Arah Sarana, Tbk (MASA) in Cikarang, Indonesia introduced a modified optional code sequence which utilized 6 characters in the tire identification number third grouping. The tire codification sequence did not take into consideration the constraint in 49 CFR 574.5 which limits the optional code to no more than 4 characters. The expanded optional code marking was used on multiple skus produced by MASA.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
5K	SB	JWA241	0118	5219

Defect / Noncompliance Description

Description of the defect or noncompliance:

The regulation 49 CFR 574.5 requires tires to be labelled with a tire identification number (TIN). For tires produced in a factory which had been assigned a 2-character plant code the first grouping is the 2-character plant, the second grouping is the tire size code containing no more than 2 characters, the third grouping is the optional code consisting of no more than 4 characters and the fourth grouping is the 4-character manufacturing date code. The subject tires have been produced with optional codes containing 6 characters. As such the tires do not comply with 49 CFR 574.5(g) which defines the TIN marking for tires produced and labelled with a 2-character plant code.

FMVSS1: 574 - Tire Identification & Recordkeeping

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Tires cannot be registered in the database with greater than 13 characters after 2023. In this case, the

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14 characters prohibit consumers from registering their tires and could not be notified in the event of a future recall.

Description of the cause:

9 molds were manufactured using an incorrect interpretation of the regulation by PT Multistrada Arah Sarana Tbk (MASA), as it pertains to the use of the optional third grouping in the tire identification number.

Identification of any warning that can occur:

not applicable

Component Manufacturer

Tier of Supplier:
Supplier Type:
Name:
Address:
Country:

Involved Components

Component Name 1: tires
Component Description:
Component Part Number:

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: TBC
Address:
Country:

Chronology

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February 21, 2020 – One tire was observed with 5-character optional code during routine internal inspection of field returns. Investigation launched by MASA on the tire

marking history. March 11, 2020 – MASA completed review of tire marking history, molds and production. Investigation concluded that multiple skus had

been produced with 5 or 6-character optional codes. All impacted skus were blocked in MASA warehouse. Corrective actions initiated. March 12, 2020 –

results of MASA tire marking investigation. At that time, the distribution and sales network of Multistrada and Achilles

Tire USA was in transition, and business agreements, legal and reporting responsibilities required review. May 5, 2020 – confirmed that there are no

subject tires within the control of Achilles Tire, USA. May 21, 2020 – Following a review of US sales data, initiated the preparation of a 573 filing May

28, 2020 – MASA representatives to submit the 573 with intent to file a petition for a finding of inconsequential noncompliance.

November 17, 2025 NHTSA denied the petition for inconsequential non-compliance. As the Achilles tire registration system is currently limited to accepting only a 13-character number, the subject tires, which have 14-character TINs, cannot be registered (with 6 digit optional codes).

Related NHTSA Recall Number: 20T010

Description of Remedy

Remedy Type: Reimburse

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Dealers will inspect and provide a reimbursement of the purchase price, or for an equivalent tire as necessary, free of charge. Recall notifications will be sent by 21Jan 25. Owners may contact TBC Quality Assurance at 1-800-739-7698.

How remedy component differs from recalled component:

not applicable

Identify how/when recall condition was corrected in production:

All molds were corrected by the manufacturer in 2020.

Reimbursement Plan

Description of reimbursement program:

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Not applicable.

Period of reimbursement:
21 Jan 26 to 21 Jan 27

Costs to be reimbursed:
Dealers will inspect and provide a reimbursement of the purchase price, or for an equivalent tire as necessary.

Address for reimbursement claims:
4260 Design Center Drive
Palm Beach Gardens FL, 33410

Recall Schedule

Description of recall schedule:

A remedy owner notification letter will be mailed no later than 21 Jan. 2026.

Planned Dealer Notification Date: ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: ☐ Phased Recall