



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25T017

Manufacturer Name: Continental Tire the Americas, LLC

Submission Date: Oct 08, 2025

NHTSA Recall No.: 25T017

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Continental Tire the Americas, LLC

Address: 1794 Macmillan Park Drive
Fort Mill SC, 29707

Total number of potentially involved: 5,362

Estimated percentage with defect: 10%

Tire Information

Tire Brand 1: General

Tire Line: Grabber HTS 60

Tire Size: LT245/75R17 121/118S

Production Dates: Oct 06, 2024 - Oct 19, 2024

Number of potentially involved: 5

Descriptive Information:

Continental Tire the Americas, LLC (CTA) received two market complaint tires with partial tread detachments. CTA's investigation revealed that the tires were manufactured with an inadequate sulfur level in the tread base compound preventing proper adhesion. CTA determined that this nonconforming compound was used in DOT week 4024 for tires supplied to GM, as well as three additional products manufactured in DOT week 4024 and 4124.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
1VY	04	DEJJ	4024	4124

Tire Brand 2: Continental

Tire Line: TerrainContact H/T

Tire Size: LT265/60R20 121/118 R

Production Dates: Oct 06, 2024 - Oct 19, 2024

Number of potentially involved: 679

Descriptive Information:

Continental Tire the Americas, LLC (CTA) received two market complaint tires with partial tread detachments. CTA's investigation revealed that the tires were manufactured with an inadequate sulfur level in the tread base compound preventing proper adhesion. CTA determined that this nonconforming

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compound was used in DOT week 4024 for tires supplied to GM, as well as three additional products manufactured in DOT week 4024 and 4124.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
1VY	0F	BBMA	4024	4124

Tire Brand 3: Continental

Tire Line: CrossContact LX25

Tire Size: 235/60R18 107V

Production Dates: Oct 06, 2024 - Oct 19, 2024

Number of potentially involved: 211

Descriptive Information:

Continental Tire the Americas, LLC (CTA) received two market complaint tires with partial tread detachments. CTA's investigation revealed that the tires were manufactured with an inadequate sulfur level in the tread base compound preventing proper adhesion. CTA determined that this nonconforming compound was used in DOT week 4024 for tires supplied to GM, as well as three additional products manufactured in DOT week 4024 and 4124.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
1VY	0F	903R	4024	4124

Tire Brand 4: Continental

Tire Line: CrossContact RX ContiSeal

Tire Size: 275/40R21 107H

Production Dates: Oct 06, 2024 - Oct 12, 2024

Number of potentially involved: 4,467

Descriptive Information:

Continental Tire the Americas, LLC (CTA) received two market complaint tires with partial tread detachments. CTA's investigation revealed that the tires were manufactured with an inadequate sulfur level in the tread base compound preventing proper adhesion. CTA determined that this nonconforming compound was used in DOT week 4024 for tires supplied to GM, as well as three additional products manufactured in DOT week 4024 and 4124.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
1VY	03	HFMJ	4024	4024

Defect / Noncompliance Description

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Description of the defect or noncompliance:

Affected tires were built with a nonconforming tread base rubber compound.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Affected tires could experience a partial or full tread detachment which may lead to an increased risk of a crash.

Description of the cause:

CTA determined that a nonconforming tread base rubber compound was used to produce four products during DOT weeks 4024 and 4124.

Identification of any warning that can occur:

Affected tires may exhibit localized tread wear, excessive vibration, noise and/or bulging in the tread area.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: TIRE

Component Description: TIRE

Component Part Number: Article # 0359512, 1549139, 1557188, 0450515

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

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Name: General Motors, LLC

Address: GM Global Technical Center
30001 Van Dyke Avenue, Bldgs 2-10
Warren MI, 48093-2350

Country: United States

Chronology

Aug.29.2025: CTA received one complaint tire (CrossContact RX ContiSeal, 275/40R21 107H) with DOT week 4024 from GM with a partial tread detachment. Upon visual inspection, the detached area appeared to have an indication of insufficient adhesion. Because of this nontypical appearance, CTA initiated a more detailed tire analysis and alerted the production plant.

Sep.02.2025 - Sep.30.2025: CTA's investigation revealed that the tire was manufactured with an inadequate sulfur level in the tread base compound preventing proper adhesion. CTA endeavored to identify if other tires produced in and around DOT week 4024 were also affected.

Sep.16.2025: GM sent CTA a second tire (CrossContact RX ContiSeal, 275/40R21 107H) from the Canadian market that was manufactured during DOT week 4024 that had a partial tread detachment. This second tire also had a similar tread base appearance.

CTA determined that the nonconforming compound was used in DOT week 4024 for tires supplied to GM, as well as three additional products manufactured in DOT week 4024 and 4124.

Oct.01.2025: CTA's Management Committee reviewed the investigation results and made a decision to recall the affected tires.

To date, CTA has received two tires (one in USA, one in Canada) with partial tread detachments from DOT week 4024. CTA is not aware of any claims of property damage, personal injury, or death involving the affected tires.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Continental Tire the Americas, LLC (CTA) will conduct a safety recall campaign to replace all affected tires that have been sold either to General Motors (GM), sold in the replacement market, or remain in dealer inventories. All known customers, distributors, dealers and independent outlets who have purchased the affected tires will receive notification of the campaign. CTA is in close communication with GM to identify and notify vehicle owners that are affected.

The notification will include:

- Instructions for identifying the affected tires

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- Guidance on removing the affected tires from service
- Replacement option(s)
- Instructions for returning or disposing of the affected tires
- Details on the credit process

How remedy component differs from recalled component:

The remedy will consist of tires produced in non-affected DOT weeks.

Identify how/when recall condition was corrected in production:

The recall condition was a one time effect which only affected four products of DOT week 4024 and 4124. Tires produced before 4024 and after 4124 are not affected.

Reimbursement Plan

Description of reimbursement program:

To be eligible for reimbursement, the following requirements must be met:

- a.) completed CTA Reimbursement Request Form.
- b.) A copy of the receipt showing the purchase of the recalled tire(s), including tire line name and size. Proof of vehicle ownership for GM vehicles when equipped with affected tires.
- c.) A copy of the receipt showing the purchase of the new replacement tire(s), including tire line name, size and reason for replacement.
- d.) Proof of payment of the new replacement tires.

CTA will review case by case and provide a response to the consumer.

Email completed form and required documents to: continentaltire@custhelp.com

or Mail to: Continental Tire the Americas, LLC. – Customer Relations

Attn: Tire Safety Recall Program

1794 MacMillan Park Drive

Fort Mill, SC 29707

For questions please refer to <https://continentaltire.custhelp.com>, or contact CTA - Customer Relations at 1-888-799-2168 for assistance

Period of reimbursement:

Affected tires that have been replaced before receipt of the recall notification are eligible for reimbursement consideration.

A reimbursement request form must be submitted to CTA no later than June.30.2026

Costs to be reimbursed:

CTA will review reimbursement requests case by case and provide a response to the consumer. For approved reimbursements, CTA will reimburse the replacement retail price (including taxes) of the recall tire (s), plus up to \$30.00 per tire allowance for mounting and balancing service.

Address for reimbursement claims:

Continental Tire the Americas, LLC

1794 MacMillan Park Drive

Fort Mill SC, 29707

Recall Schedule

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CTA will notify distributors, as well as all independent outlets that have purchased the affected tires since October 6, 2024 and will mail Owner Notification to all known tire owners.

Planned Dealer Notification Date: Oct 20, 2025 - Oct 24, 2025

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Dec 01, 2025 - Dec 05, 2025

☐ Phased Recall