



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

# Part 573 Safety Recall Report

## 25T013

**Manufacturer Name:** Continental Tire the Americas, LLC

**Submission Date:** Jul 15, 2025

**NHTSA Recall No.:** 25T013

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Continental Tire the Americas, LLC

**Address:** 1830 Macmillan Park Drive  
Fort Mill SC, 29707

**Total number of potentially involved:** 542

**Estimated percentage with defect:** 0.4%

### Tire Information

**Tire Brand 1:** General Tire

**Tire Line:** Altimax RT45

**Tire Size:** 235/60R18 107H

**Production Dates:** Aug 04, 2024 - Aug 10, 2024

**Number of potentially involved:** 542

#### Descriptive Information:

Production records show ....

#### Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
1CP	0F	BHW4	3124	3124

### Defect / Noncompliance Description

#### Description of the defect or noncompliance:

Continental Tire (CT) determined that two tires with a potential overcure condition were released for shipment to the USA.

**FMVSS1:**

**FMVSS2:**

#### Description of the safety risk, including crash, fire, death, injury:

Affected tires may experience a carcass break in the sidewall with sudden air loss or a belt edge

# Part 573 Safety Recall Report

# 25T013

separation which could cause a partial or full tread/belt loss. These conditions could lead to an increased risk of a crash.

## Description of the cause:

The affected tires were flagged by the machine but not properly segregated.

## Identification of any warning that can occur:

The affected tires may develop a visible bulge in the bead and shoulder area or unusual visual appearance in the tread area

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:**

**Address:**

**Country:**

## Involved Components

**Component Name 1:** TIRE

**Component Description:** TIRE

**Component Part Number:** Article # 1557776

## Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

**Name:**

**Address:**

**Country:**

## Chronology

May 12, 2025: A tire with a non specified curing cycle passed through the automatic flagging controls, triggering an investigation to determine the root cause.

# Part 573 Safety Recall Report

# 25T013

May 16, 2025: Corrective action was implemented with an updated programming code and a Quality Hold was issued.

June, 2025: A detailed analysis of production and warehousing data was performed to determine if any tires with the similar conditions were produced and released for sale.

The analysis showed that there were two affected tires with a possible overcure condition that were shipped to the USA.

July 8, 2025: CT's Management Committee reviewed the investigation results and made a decision to recall the affected tires.

To date, CT is not aware of any claims of property damage, personal injury, or death involving the affected tires.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

### Description of remedy program:

Continental Tire the Americas, LLC (CTA) will conduct a safety recall campaign to replace all affected tires that have been sold in the replacement market or remain in dealer inventories. All known customers, distributors, dealers and independent outlets who have purchased the affected tires will receive notification of the campaign. The notification will include:

- Instructions for identifying the affected tires
- Guidance on removing the affected tires from service
- Replacement option(s)
- Instructions for returning or disposing of the affected tires
- Details on the credit process

### How remedy component differs from recalled component:

The remedy tires will be the same article number from non affected DOT production weeks.

### Identify how/when recall condition was corrected in production:

May 16, 2025: Corrective action was implemented with an updated programming code.

## Reimbursement Plan

### Description of reimbursement program:

To be eligible for reimbursement, the following requirements must be met:

- a.) completed CTA Reimbursement Request Form. (<https://is.gd/6Afuh4>)
- b.) A copy of the receipt showing the purchase of the recalled tire(s), including tire line name and size.
- c.) A copy of the receipt showing the purchase of the new replacement tire(s), including tire line name,

# Part 573 Safety Recall Report

# 25T013

size and reason for replacement.

d.) Proof of payment of the new replacement tires.

CTA will review case by case and provide a response to the consumer.

Email completed form and required documents to: [gt@custhelp.com](mailto:gt@custhelp.com)

or Mail to: Continental Tire the Americas, LLC. – Customer Relations

Attn: Tire Safety Recall Program

1794 MacMillan Park Drive

Fort Mill, SC 29707

For questions please refer to <https://generaltire.custhelp.com> or  
contact CTA - Customer Relations at 1-888-799-2168 for assistance

## Period of reimbursement:

- The affected tires must have been replaced between Oct.3.2024 and Sept.15.2025

- The reimbursement request form must be submitted by April.30.2026

## Costs to be reimbursed:

CTA will review case by case and provide a response to the consumer. For approved reimbursements, CTA will reimburse the replacement retail price (including taxes) of the recall tire, plus up to \$30.00 per tire allowance for mounting and balancing service.

## Address for reimbursement claims:

Continental Tire the Americas, LLC.

1794 MacMillan Park Dr.

Fort Mill SC, 29707

## Recall Schedule

### Description of recall schedule:

CTA will notify distributors, as well as all independent outlets that have purchased the affected tires since Oct.3.2024 and will mail Owner Notifications to all known tire owners.

**Planned Dealer Notification Date:** Jul 21, 2025 - Jul 25, 2025

☐ No Dealers

**Planned Interim Owner Notification Date:**

☐ No Owners

**Planned Remedy Owner Notification Date:** Aug 25, 2025 - Aug 29, 2025

☐ Phased Recall