

U.S. Department of Transportation

National Highway Traffic Safety Administration

# Part 573 Safety Recall Report

25C010

Manufacturer Name: Evenflo Company, Inc.

Submission Date: Sep 25, 2025

NHTSA Recall No.: 25C010

Manufacturer Recall No.:

### **Manufacturer Information**

### **Population**

Manufacturer Name: Evenflo Company, Inc.

Address: 3131 Newmark Dr.

Miamisburg OH, 45342

Total number of potentially involved: 324,997

Estimated percentage with defect: 100%

## **Child Restraint Information**

Manufacturer / Make 1: Evenflo

Model Name: Gold Revolve360 Slim Obsidian

Model Number: 36812450AZ

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Apr 01, 2023 - Dec 05, 2024

Number of potentially involved: 3,488

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 2: Evenflo

Model Name: Gold Revolve360 Slim Obsidian

Model Number: 36812450POP

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Mar 01, 2023 - Apr 13, 2023

Number of potentially involved: 1,000

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

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Manufacturer / Make 3: Evenflo

Model Name: Revolve360 Slim Cambridge

Model Number: 36812501A

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Nov 01, 2023 - Apr 21, 2024

Number of potentially involved: 12,943

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 4: Evenflo

Model Name: Revolve360 Slim Canton

Model Number: 36812470TGT

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Jul 01, 2024 - Sep 04, 2024

Number of potentially involved: 7,848

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 5: Evenflo

Model Name: Revolve360 Slim Canton

Model Number: 36812470A

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Dec 01, 2022 - Jul 22, 2024

Number of potentially involved: 84,584

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 6: Evenflo

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Model Name: Revolve360 Slim Sutton

Model Number: 36812469AZ

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Sep 01, 2023 - Nov 21, 2024

Number of potentially involved: 4,360

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 7: Evenflo

Model Name: Revolve360 Slim Stow

Model Number: 36812468AZ

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Dec 01, 2022 - Dec 01, 2024

Number of potentially involved: 15,696

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 8: Evenflo

Model Name: Revolve360 Slim Salem

Model Number: 36812467AZ

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Dec 01, 2022 - Dec 08, 2024

Number of potentially involved: 26,160

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 9: Evenflo

Model Name: Gold Revolve360 Slim Amethyst

Model Number: 36812451AZ

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Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Jul 01, 2024 - Oct 16, 2024

Number of potentially involved: 1,308

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 10: Evenflo

Model Name: Gold Revolve360 Slim Pear

Model Number: 36812449AZ

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: May 01, 2024 - Nov 26, 2024

Number of potentially involved: 1,308

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 11: Evenflo

Model Name: Gold Revolve360 Slim Peridot

**Model Number:** 36812504

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Dec 01, 2023 - Aug 07, 2024

Number of potentially involved: 3,052

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 12: Evenflo

Model Name: Gold Revolve360 Slim Amethyst

Model Number: 36812451

Seat Type: Other - Child Seat

Brand Name: Evenflo

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Manufacturer Dates: Mar 01, 2024 - Nov 25, 2024

Number of potentially involved: 10,410

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 13: Evenflo

Model Name: Gold REvolve360 Slim Obsidian

**Model Number:** 36812450

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Aug 01, 2023 - Aug 06, 2024

Number of potentially involved: 16,004

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 14: Evenflo

Model Name: Gold Revolve360 Slim Pear

**Model Number:** 36812449

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Apr 01, 2023 - Oct 09, 2024

Number of potentially involved: 9,155

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 15: Evenflo

Model Name: Revolve360 Slim Cambridge

Model Number: 36812501

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Jan 01, 2023 - Oct 31, 2024

Number of potentially involved: 1,308

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### **Descriptive Information:**

The recall population includes the entirety of production of this model number.

Manufacturer / Make 16: Evenflo

Model Name: Revolve360 Slim Carver

**Model Number:** 36812471

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Dec 01, 2022 - Aug 15, 2024

Number of potentially involved: 7,848

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 17: Evenflo

Model Name: Revolve360 Slim Canton

**Model Number:** 36812470

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Feb 01, 2024 - Nov 27, 2024

Number of potentially involved: 11,116

Descriptive Information:

The recall population includes the entirety of production of this model number.

Manufacturer / Make 18: Evenflo

Model Name: Revolve360 Slim Sutton

**Model Number:** 36812469

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Mar 01, 2023 - Nov 28, 2024

Number of potentially involved: 16,132

**Descriptive Information:** 

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The recall population includes the entirety of production of this model number.

Manufacturer / Make 19: Evenflo

Model Name: Revolve360 Slim Stow

**Model Number:** 36812468

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Dec 01, 2022 - Nov 26, 2024

Number of potentially involved: 32,315

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

Manufacturer / Make 20: Evenflo

Model Name: Revolve360 Slim Salem

**Model Number:** 36812467

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Dec 01, 2022 - Dec 04, 2024

Number of potentially involved: 58,962

**Descriptive Information:** 

The recall population includes the entirety of production of this model number.

### **Defect / Noncompliance Description**

### Description of the defect or noncompliance:

Evenflo has received 11 reports indicating children picked off pieces from the foam headrest of the versions of the Revolve360 Slim in the recall population and placed them in their mouth or nose.

FMVSS1:

FMVSS2:

### Description of the safety risk, including crash, fire, death, injury:

A child breaking off pieces of the phone headrest may ingest them, creating a choking hazard.

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### Description of the cause:

The headrest is accessible underneath the soft goods cover. The field experience demonstrates that the tape employed to protect against a child picking off pieces of foam does not extend sufficiently far to be fully effective.

### Identification of any warning that can occur:

It may be apparent that a child is accessing the foam.

### **Component Manufacturer**

Tier of Supplier:

Supplier Type:

Name: Not Applicable

Address:

Country:

Tier of Supplier:

**Supplier Type:** 

Name: Not Applicable

Address:

Country:

### **Involved Components**

Component Name 1: Foam Head Rest

Component Description: Physical structure which supports the restrained child's head, underneath

the soft goods (cover)

**Component Part Number:** 

#### **Purchaser Information**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: Not Applicable

Address:

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Country:	
Name: Address: Country:	Not Applicable
Chronology	
On October 2, 2023, Evenflo first received a report of a child picking at the foam of the product headrest and placing in in their mouth. Through the second quarter of 2025, Evenflo had received eight reports of foam access and ingestion. On August 4, 2025, Evenflo participated in a meeting with NHTSA's Office of Defect Investigations in which concerns were raised about these reports. ODI requested additional information and data. On August 14, 2025, Evenflo participated in a follow-up meeting in which it responded to pending questions and the matter was further discussed. Further investigation ensued. Evenflo is currently aware of a total of 11 reports that children accessed foam in the headrest of the variants of the Revolve360 Slim constituting the recall population and placed it in either their mouth or nose. Evenflo is also aware of twelve additional reports of children accessing the foam (though not ingesting it). On September 15, 2025, management made the determination that the potential for access and picking at the headrest foam constitutes a defect and that action should be taken accordingly.	
Related NHTSA Recall Number:	
Description of Remedy	
Remedy Type: Repair  Consumer Advisories:  Do Not Drive Park Outside	

## Description of remedy program:

Evenflo will supply consumers for which it has contact information (whether by reason of product registration or otherwise) with a remedy kit including an additional tape seal. When installed by the consumer according to the accompanying instructions, the tape seal will protect against child access to the headrest foam.

### How remedy component differs from recalled component:

After implementation of the remedy, the entire bottom edge of the headrest will be protected from child access and picking.

## Identify how/when recall condition was corrected in production:

The recall population includes the entirety of production for the identified models. Subsequent models

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had an entirely different head rest design. Reimbursement Plan Description of reimbursement program: Evenflo has provided replacement product to caregivers who have reported the recall condition. Period of reimbursement: Costs to be reimbursed: Address for reimbursement claims: **Recall Schedule** Description of recall schedule: Evenflo contemplates that it will combine notice with delivery of the recall remedy, with the exact date of availability remaining to be determined (but in any event prior to November 11, 2025. Planned Dealer Notification Date: Sep 25, 2025 - Oct 10, 2025 No Dealers Planned Interim Owner Notification Date: Oct 31, 2025 - Nov 11, 2025 No Owners

Planned Remedy Owner Notification Date: Oct 31, 2025 - Nov 11, 2025 Phased Recall