

# Part 573 Safety Recall Report

## 25C-003

**Manufacturer Name :** Evenflo Company, Inc.

**Submission Date :** MAR 17, 2025

**NHTSA Recall No. :** 25C-003

**Manufacturer Recall No. :** NR



### Manufacturer Information :

**Manufacturer Name :** Evenflo Company, Inc.

**Address :** 3131 Newmark Drive

Suite 300 MIAMISBURG OH 45342

**Company phone :** 937-415-3300

### Population :

**Number of potentially involved :** 1,068

**Estimated percentage with defect :** 100 %

### Child Restraint Information :

**Make 1 :** Evenflo

**Model :** Symphony Sport Charcoal Shadow

**Seat Type :** OTHER

**Model No. :** 34512335C

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 2 : Evenflo

Model : Symphony Elite Paramount

Seat Type : OTHER

Model No. : 34611709C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 3 : Evenflo

Model : Spectrum Cornerstone

Seat Type : OTHER

Model No. : 34212036C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 4 : Evenflo

Model : Symphony DLX Ashland Gray

Seat Type : OTHER

Model No. : 34612173C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 5 : Evenflo

Model : Symphony DLX Ocala

Seat Type : OTHER

Model No. : 34631038C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 6 : Evenflo

Model : Sonus Lava Red

Seat Type : OTHER

Model No. : 34712059C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 7 : Evenflo

Model : Maestro Sport Layton

Seat Type : OTHER

Model No. : 34912200C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

**Make 8 :** Evenflo

**Model :** Maestro Sport Crestone Peaks

**Seat Type :** OTHER

**Model No. :** 34912258C

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

**Make 9 :** Evenflo

**Model :** Tribute Factory Select

**Seat Type :** OTHER

**Model No. :** 3811198C

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 10 : Evenflo

Model : Everystage DLX Canyons

Seat Type : OTHER

Model No. : 39212241C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 11 : Evenflo

Model : Gold Shyft Travel System w/ LiteMax Moonstone

Seat Type : NR

Model No. : 53212311C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

**Make 12 :** Evenflo

**Model :** Pivot Travel System w/ Safemax Desert Tan

**Seat Type :** REARFACING INFANT SEAT

**Model No. :** 56012477C

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

**Make 13 :** Evenflo

**Model :** Sibby Travel System w/ Litemax ICS Rasp

**Seat Type :** REARFACING INFANT SEAT

**Model No. :** 56211976C

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 14 : Evenflo

Model : Folio3 Travel System w/ Litemax Avenue

Seat Type : REARFACING INFANT SEAT

Model No. : 57312205C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 15 : Evenflo

Model : Litemax 35 Base

Seat Type : OTHER

Model No. : 6391600C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024



Make 16 : Evenflo

Model : Everyfit All4One 3in1 Olympus

Seat Type : OTHER

Model No. : CS300212376C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 17 : Evenflo

Model : Go Time Sport Booster Vail

Seat Type : BOOSTER SEAT

Model No. : 35012433C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

**Make 18 :** Evenflo

**Model :** Gold Pivot Xpand Modular Travel System w/ LiteMax ICS - Moonstone Gray

**Seat Type :** OTHER

**Model No. :** 53112311C

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

**Make 19 :** Evenflo

**Model :** Omni Plus Travel System w/ Litemax - Mylar Gray

**Seat Type :** REARFACING INFANT SEAT

**Model No. :** 53312418C

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 20 : Evenflo

Model : Pivot Xpand Travel System w/ SM Ayrshire BK

Seat Type : REARFACING INFANT SEAT

Model No. : 57112454C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 21 : Evenflo

Model : Everykid 3in1 Livingston

Seat Type : OTHER

Model No. : CS300212340C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 22 : Evenflo

Model : Everyfit All4One 3in1 Aries

Seat Type : OTHER

Model No. : CS300212408C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 23 : Evenflo

Model : Big Kid LX Boston

Seat Type : BOOSTER SEAT

Model No. : 31912381C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 24 : Evenflo  
Model : AMP Performance Red  
Seat Type : BOOSTER SEAT  
Model No. : 34011243C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

Make 25 : Evenflo  
Model : Gold Revolve360 Extend Moonstone  
Seat Type :  
Model No. : 38412311C

Platform Name / No. : NR

Brand Name : Evenflo

**Descriptive Information :** The recall population consists of various car seats (including car seats sold as part of travel systems) intended for sale in Canada but shipped to customers located in the United States. Such products were shipped with recall registration cards which did not comply with the applicable FMVSS standard. Thus the population is not defined by production date. All products with the listed model numbers were intended for sale in Canada and therefore any shipped in the US were non-compliant as described above.

**Production Dates :** JAN 01, 2018 - DEC 31, 2024

## **Description of Noncompliance :**

**Description of the Noncompliance :** Products in the recall population were shipped with attached recall registration cards which were designed for Canada and did not comply with applicable FMVSS requirements,

FMVSS 1 : 213 - Child restraint systems

FMVSS 2 : NR

**Description of the Safety Risk :** Customers purchasing car seats within the recall populations would not have received recall registration cards compliant to FMVSS requirements. This could render it less likely that they would register their products making it

Description of the Cause : less likely that they would receive direct notice in the event of a recall. There are a variety of system and process factors which contributed to the possibility that Canadian intent product could be shipped to US retail purchasers in different scenarios. The root cause is failure to include a fail safe check to prevent the shipment of Canadian intent product to US addresses.

Identification of Any Warning that can Occur : The recall registration cards shipped with product in the recall population clearly indicated that they are intended for Canadian residents.

## Involved Components :

Component Name : Recall Registration Card

Component Description : The required postage prepaid card intended to facilitate and encourage the registration by consumers of their car seats to enable notice in the event of a recall

Component Part Number : 260000006

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On January 7, 2025, Evenflo became aware of the possibility that car seats (or travel systems including car seats) configured for the Canadian market may have been shipped to retail customers with addresses in the United States. Such car seats or other products had designated model numbers specific for seats intended for Canadian sale. An investigation was initiated.

January 14, 2025, with specific examples of car seats intended for Canada delivered to US customers confirmed, Evenflo initiated a dynamic testing program to evaluate relevant Canadian model car seats for compliance with US standards (FMVSS 213). Concurrently, efforts to identify all instances of such deliveries continued.

February 28, 2025, Evenflo completed its dynamic testing and concluded that Canadian car seats shipped to US customers all complied with applicable requirements for product performance. However, Evenflo also identified that the recall registration cards included with Canadian model car seat products did not fully

comply with the requirements of FMVSS 213. Activities concerned with confirming the population of relevant product shipments continued.

March 3, 2025, Evenflo management made the determination that products in the recall population presented a non-compliance related to the recall registration card and that a recall should be initiated to remedy that non-compliance.

## Description of Remedy :

Description of Remedy Program : Evenflo will mail notice of the recall and a compliant recall registration card to each purchaser at the shipping address contained within its records.

How Remedy Component Differs from Recalled Component : The remedy registration cards are drafted to be compliant with US requirements under FMVSS 213. The cards originally provided with the recalled product were drafted for compliance with Canadian requirements, which are different.

Identify How/When Recall Condition was Corrected in Production : This is not a production issue. Rather, it is an issue which arises from shipment of products to US purchasers which were configured to Canadian (not US) requirements. Evenflo has implemented various process and system changes to prevent this from occurring in the future.

## Recall Schedule :

Description of Recall Schedule : Note:

Planned Dealer Notification Date : APR 01, 2025 - APR 30, 2025

Planned Owner Notification Date : APR 01, 2025 - APR 30, 2025

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported