U.S. Department of Transportation

**National Highway Traffic Safety Administration**

# Part 573 Safety Recall Report 25C002

**Manufacturer Name:** Columbus Trading-Partners USA, Inc.

**Submission Date:** Feb 26, 2026

**NHTSA Recall No.:** 25C002

**Manufacturer Recall No.:**

## Manufacturer Information

**Manufacturer Name:** Columbus Trading-Partners USA, Inc.

**Address:** PO BOX 410127
CHARLOTTE NC, 28241

## Population

**Total number of potentially involved:** 23,273

**Estimated percentage with defect:** 100%

## Child Restraint Information

**Manufacturer / Make 1:** Cybex

**Model Name:** Libelle and Aton G Travel System

**Model Number:** Varies

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 10, 2024

**Number of potentially involved:** 200

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024.

The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge.

The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

522003723 and 522003729 - 200 affected

**Manufacturer / Make 2:** Cybex

**Model Name:** Beezy and Aton G Travel System

**Model Number:** Varies

# Part 573 Safety Recall Report 25C002

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 10, 2024

**Number of potentially involved:** 200

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024.

The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge.

The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

522003711 and 522003717 - 200 affected

**Manufacturer / Make 3:** Cybex

**Model Name:** Eos and Aton G Swivel Travel System

**Model Number:** Varies

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 10, 2024

**Number of potentially involved:** 872

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024.

The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge.

The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

522004805, 522005355 - 872 affected

**Manufacturer / Make 4:** Cybex

# Part 573 Safety Recall Report 25C002

**Model Name:** Eos and Aton G Travel System

**Model Number:** Varies

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 15, 2024

**Number of potentially involved:** 6,955

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024. The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge. The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.
522003793, 522003795, 522003797, 522003799, 522003897, 522004805 - 6,955 affected

**Manufacturer / Make 5:** Cybex

**Model Name:** Aton G SensorSafe

**Model Number:** Varies

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 10, 2024

**Number of potentially involved:** 4,299

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024.

The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge.

The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

522001445, 522001447, 522004777, 522004779 - 4,299 affected

**Manufacturer / Make 6:** Cybex

**Model Name:** Aton G

# Part 573 Safety Recall Report 25C002

**Model Number:** Varies

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 10, 2024

**Number of potentially involved:** 2,552

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024.

The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge.

The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

522001441, 522001443 - 2,552 affected

**Manufacturer / Make 7:** Cybex

**Model Name:** Aton G Swivel

**Model Number:** Varies

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 10, 2024

**Number of potentially involved:** 3,946

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024.

The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge.

The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

522004167, 522004169 - 3,946 affected

# Part 573 Safety Recall Report 25C002

**Manufacturer / Make 8:** Cybex

**Model Name:** Aton G Swivel SensorSafe

**Model Number:** Varies

**Seat Type:** Rearfacing Infant Seat

**Brand Name:**

**Manufacturer Dates:** Mar 10, 2023 - May 10, 2024

**Number of potentially involved:** 4,249

**Descriptive Information:**

The recall population begins with the start of production and ends with the improvement in the Aton G child restraint implemented into production on May 10th, 2024.

The recalled seat population has hip anchor retention via two hooks per harness hip anchor pin which can be deformed when the child restraint is misused by sliding or scraping the CRS at an angle over a sharp edge or sliding at an angle into the Aton G Swivel base. If these harness retention hooks are deformed so either hook is not in contact with the harness anchor pin, then the harness pin anchor can dislodge.

The population that is not recalled has a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

522004171, 522004173, 522005099, 522004781, 522004783 - 4,249 affected

## Defect / Noncompliance Description

**Description of the defect or noncompliance:**

When the Aton G child seat is slid or scraped over a sharp edge, such as a table or countertop, or at an angle over the edge of the Aton G Swivel Base, the harness hip anchor retention hooks can be deformed enough to lose contact with the harness anchor pin. If the hook(s) is not in contact with the harness anchor pin, and the harness is slack, then the anchor pin can dislodge and fall out of the harness. When an occupant is secured snugly in the harness, the harness anchor pin cannot come loose, as it is pressed into the bottom of the seat. However, when there is not an occupant secured in the harness and when misuse has occurred deforming a retention hook away from the anchor pin, the harness anchor pin can come loose allowing the harness strap to detach from the seat.

When a caregiver attempts to secure a child and confirms harness tightness, any harness detachment will be invariably evident.

The harness hip anchor retention hooks and the harness anchor pins are located on the underside of the infant car seat.

**FMVSS1:**

# Part 573 Safety Recall Report 25C002

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

Without the harness anchor pin, the harness detaches from the seat at the hip anchor. In the event of a vehicle crash, the detached harness would not properly restrain the occupant, increasing the occupant's risk of injury.

**Description of the cause:**

When the Aton G child seat is slid or scraped over a sharp edge, such as a table or countertop, or at an angle over the edge of the Aton G Swivel Base, the harness hip anchor retention hooks can be deformed enough to lose contact with the harness anchor pin. If the hook(s) is not in contact with the harness anchor pin, and the harness is slack, then the anchor pin can dislodge and fall out of the harness.

**Identification of any warning that can occur:**

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:** Cybex

**Address:** PO BOX 410127
Charlotte NC, 28241

**Country:** United States

## Involved Components

**Component Name 1:** Harness Hip Anchor Retention Hooks

**Component Description:** Plastic hooks that are a part of the shell mold, located on the bottom of the shell.

**Component Part Number:**

## Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

**Name:**

**Address:**

# Part 573 Safety Recall Report 25C002

**Country:**

## Chronology

March 6, 2024 A customer complaint was received for an Aton G Swivel US where the harness anchorage clips had bent back allowing the harness anchor to come loose when the child restraint was not in use. Initial investigation showed that if the child restraint was misused by sliding or scraping it across the edge of a table or any sharp edge, this could occur. When the caregiver secures a child in the child restraint and confirms harness tightness, any harness detachment would be immediately self-evident. If the defect were to occur, it would take place most often outside of the vehicle as most caregivers secure the child into the infant child seat outside of the vehicle. March 28 An engineering change was initiated to improve the quality of the Aton G CRS. The product was not quarantined as there was only one self-declaring complaint. The seat was immediately replaced by CTP. The complaints were monitored to determine if additional customer complaints were reported. May 10 Engineering change improving product quality was implemented into production. December 11 Transport Canada sent Defect Complaint Report Log 2024-1484 December 11 All SKUs using Aton G's produced prior to May 10th, 2024 of which CTP was in possession were quarantined per Cybex process. December 11 CTP re-evaluated the complaint and determined that the complaint could be caused by the child restraint being misused by sliding the Aton G from the side into the swivel base at an angle. January 24, 2025 CTP responded to the Defect Complaint Report Log 2024-1484 according to the required timeline. January 31 Transport Canada defect investigations team indicated that this complaint was considered a defect. February 3 CTP responded to the defect investigations team that CTP would initiate a Notice of Defect to the ministry of Transport. February 10 Transport Canada assigned recall number 2025-055 to the defect notice submitted by CTP. February 19, 2026 Columbus Trading Partners added 50 EOS / Aton G Travel Systems (522004805) to this recall count. The number of seats potentially involved has changed from 23,223 to 23,273. Of the 50 users identified, 2 have registered their seats and have already been notified. An additional 7 users have joined the Cybex Loyalty Program but have not registered their seats. Cybex will send these users an email with a digital copy of the notification and encourage them to register their seats so that a recall kit can be issued.

**Related NHTSA Recall Number:** 25C002

## Description of Remedy

**Remedy Type:** Mail Information/Labels, Repair

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

CTP will provide all owners of affected Cybex Aton G and Cybex Aton G Swivel CRS manufactured before May 10th, 2024, with a remedy kit free of charge. This remedy kit includes user-installed components that fix the harness and harness anchor pin in place, as well as written instructions on proper installation of the components. A link to a video demonstrating the installation is provided within the instructions.

1. CTP will send the remedy kits to registered product owners via mail without any action from the owner.

# Part 573 Safety Recall Report 25C002

2. CTP will send remedy kits to product owners that contact CTP via email, telephone, or web contact.

3. CTP will notify dealers and retailers with information that product owners need to receive remedy kits.

4. CTP will post a public notice on the Cybex website to alert owners of affected child restraints to contact Cybex customer service.

6. Precautions that may be taken to minimize the safety risk until the corrective measure are implemented are:
Inspect the hip anchor retention hooks for damage prior to use. If one or more hooks are bent away from the harness anchor pin or a harness anchor pin is missing, then do not use the seat. Please contact Cybex customer service immediately for assistance.

Owners and purchasers who incurred costs for remedies that secures the harness pin in place, from the original date of purchase up to and including April 14, 2025, may be eligible for reimbursement of the amount paid for the repair. Please contact CYBEX customer service at 1-877-242-5676 with your seat Model Number, Date of Manufacture, proof of ownership, and documentation of the remedy, cost incurred, and proof of payment. Please consult your product's Warranty for additional information.

**How remedy component differs from recalled component:**

The remedy kit includes a user-installed system that fixes the harness and the harness anchor pin in place even if the harness hip anchor retention hooks are deformed. The system consists of two interlocking components that are installed from the inside of the shell, securing the harness anchor pin against the shell so that it cannot come loose.

**Identify how/when recall condition was corrected in production:**

The recall condition was corrected in production through an engineering change which removed the two retention hooks and replaced them with a single retention bar which is rounded and below the edges of the shell of the CRS. This retention bar is stronger and in reversed orientation from the hooks. This retention bar in the revised configuration will not deform, unlike the retention hooks in the models being recalled.

## Reimbursement Plan

**Description of reimbursement program:**

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

February 15th – Consumer letter and remedy kit proposed to NHTSA.

February 22nd – NHTSA approves consumer letter and remedy kit.

# Part 573 Safety Recall Report 25C002

March 31st – Receive and review remedy kits.

April 4th – Ship consumer letter and remedy kit to consumers.

April 4th planned owner notification end date

September 1st, 2025 - 1 recall kit mailed to 1 registered user of the 50 with the EOS / Aton G Travel System, model number 522004805.

January 12, 2026 - 1 recall kit mailed to 1 registered user of the 50 with the EOS / Aton G Travel System, model number 522004805.

February 27, 2026 - 7 users will be emailed a digital copy of the notification for their EOS / Aton G Travel System, model number 522004805.

**Planned Dealer Notification Date:** Apr 04, 2025 - Apr 04, 2025 ☐ No Dealers

**Planned Interim Owner Notification Date:** ☐ No Owners

**Planned Remedy Owner Notification Date:** Apr 04, 2025 - Apr 10, 2025 ☐ Phased Recall