



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

January 05, 2026

25V878

Tim Cochran
General Motors, LLC
29427 Louis Chevrolet Road
Warren, MI 48093

Subject: Insufficient Pedestrian Warning Sound/FMVSS 141

Dear Tim Cochran:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/EQUINOX EV/2025-2026

Mfr's Report Date: December 18, 2025

NHTSA Campaign Number: 25V878

Components:

BACK OVER PREVENTION:WARNINGS:EXTERNAL/PEDESTRIAN ALERT

Potential Number of Units Affected: 81,177

Problem Description:

General Motors, LLC (GM) is recalling certain 2025-2026 Equinox EV vehicles. The pedestrian alert sound system may not produce a sufficient change in volume between the vehicle being stopped and moving at low speeds. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 141, "Minimum Sound Requirements for Hybrid and Electric Vehicles."

Consequence:

A vehicle that does not emit sufficient sound may fail to alert pedestrians of a moving vehicle, increasing the risk of a crash or injury.

Remedy:

The body control module software will be updated by a dealer, or through an over-the-air (OTA) software update, free of charge. Owner notification letters are expected to be mailed February 2, 2026. Owners may contact GM customer service at 1-800-222-1020. GM's number for this recall is N252530690. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on December 18, 2025.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement