



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 22, 2025

25V872

Brad Wyatt  
Toyota Motor Engineering & Manufacturing  
6565 Headquarters Drive  
Plano, TX 75024

**Subject:** Incorrectly Installed Third Row Seat Belt Anchor

Dear Brad Wyatt:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOYOTA/HIGHLANDER HYBRID/2024-2025  
TOYOTA/HIGHLANDER/2024-2025

**Mfr's Report Date:** December 17, 2025

**NHTSA Campaign Number:** 25V872

**Components:**

SEAT BELTS:REAR/OTHER:ANCHORAGE

**Potential Number of Units Affected:** 39

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2024-2025 Highlander and Highlander Hybrid vehicles. The third row center seat belt roof anchor may have been installed at an incorrect angle, preventing the seat belt from properly restraining the occupant.

**Consequence:**

A seat belt that does not properly restrain an occupant increases the risk of injury during a crash.

**Remedy:**

Dealers will reinstall the seat belt anchor with a new bolt, free of charge. Owner notification letters are expected to be mailed January 31, 2026. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is 25TA16.



**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

**Please be reminded of the following requirements:**

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Toyota Motor Engineering & Manufacturing's contact for this recall will be Debora Crews who may be reached by email at [debora.crews@dot.gov](mailto:debora.crews@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement