

## U.S. Department of Transportation

# National Highway Traffic Safety Administration

1200 New Jersey Avenue SE Washington, DC 20590

December 16, 2025

25V858

Michelle Jongkind Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501

Subject: Loss of Drive Power/FMVSS 305

Dear Michelle Jongkind:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

HONDA/CR-V FUEL CELL EV/2025

Mfr's Report Date: December 11, 2025

NHTSA Campaign Number: 25V858

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:FUEL CELL

Potential Number of Units Affected: 388

#### **Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2025 Honda CR-V Fuel Cell EV vehicles. Coolant inside the fuel cell stack may leak into the fuel cell stack case, causing an internal short circuit. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 305, "Electric-powered vehicles: Electrolyte Spillage and Electrical Shock Protection."

#### Consequence:

An internal short circuit in a fuel cell can cause a loss of drive power, increasing the risk of a crash or injury.

### Remedy:

Dealers will replace the fuel cell stack assembly, free of charge. Owner notification letters are expected to be mailed February 2, 2026. Owners may contact Honda's customer service at 1-888-234-2138.



Honda's number for this recall is CN4. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning December 16, 2025.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Honda (American Honda Motor Co.)'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

