



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 17, 2025

25V853

Jim Johnson  
Motor Coach Industries, Inc  
106 National Drive  
Anniston, AL 36207

**Subject:** Incorrect Front Door Glaze Material/FMVSS 205

Dear Jim Johnson:

This letter serves to acknowledge Motor Coach Industries, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MCI/102D3/1988-2001  
MCI/102DL3/1988-2001  
MCI/D4000/2000-2007  
MCI/J4500/2001-2021  
MCI/D4005/2005-2021  
MCI/D4505/2005-2022  
MCI/D4500/2001-2020  
MCI/E4500/1998-2013  
MCI/D4000ISTV/2001-2022  
MCI/J3500/2018-2022  
MCI/MC12PTV/1995-1999  
MCI/102D3ISTV/2000-2001

**Mfr's Report Date:** December 10, 2025

**NHTSA Campaign Number:** 25V853

**Components:**

STRUCTURE:BODY:DOOR  
VISIBILITY:GLASS, SIDE/REAR

**Potential Number of Units Affected:** 15,454

**Problem Description:**



Motor Coach Industries (MCI) is recalling certain 102DL3, 102D3, MC12PTV, E4500, D4000, 102D3ISTV, D4500, J4500, D4000ISTV, D4005, D4505, and J3500 transit buses. Please refer to MCI's recall report for specific model year information. The front door lower curb view glazing material is incorrect. As such, these vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 205, "Glazing Materials."

**Consequence:**

The incorrect window glazing material may reduce the driver's visibility, increasing the risk of a crash.

**Remedy:**

MCI will replace the glass, free of charge. Owner notification letters are expected to be mailed January 6, 2026. Owners may contact MCI customer service at 1-800-241-2947. MCI's number for this recall is 22-005.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Motor Coach Industries, Inc's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley

Chief, Recall Management Division

