



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 10, 2025

25V844

Denny Holmes  
Keystone RV Company  
2425 Davis Dr  
Goshen, IN 46526

**Subject:** Patio Railing Kit May Be Missing Components

Dear Denny Holmes:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KEYSTONE/IMPACT/2026  
KEYSTONE/CARBON/2026

**Mfr's Report Date:** December 09, 2025

**NHTSA Campaign Number:** 25V844

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER  
STRUCTURE:CRITICAL FASTENERS

**Potential Number of Units Affected:** 203

**Problem Description:**

Keystone RV Company (Keystone) is recalling certain 2026 Impact and Carbon recreational trailers equipped with 3000 series patio rail kits. The kits may be missing the angle brackets and the footman loops, preventing the gap panels from being properly attached.

**Consequence:**

Improperly secured panels can increase the risk of injury.

**Remedy:**

Dealers will install the missing components, free of charge. Owner notification letters are expected to be mailed January 28, 2026. Owners may contact Keystone customer service at 1-866-425-4369.



Keystone's number for this recall is 25-477. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on [NHTSA.gov](http://NHTSA.gov) beginning January 28, 2026.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

**Please be reminded of the following requirements:**

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement