



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 09, 2025

25V834

Chris Langlois
Zero Motorcycles Inc.
380 El Pueblo Rd.
Scotts Valley, CA 95066

Subject: Loss of Drive Power from Incorrect Fasteners in Motor Controller

Dear Chris Langlois:

This letter serves to acknowledge Zero Motorcycles Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ZERO/DSR/X/2023

Mfr's Report Date: December 02, 2025

NHTSA Campaign Number: 25V834

Components:
ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION MOTOR:CONTROLLER

Potential Number of Units Affected: 7

Problem Description:

Zero Motorcycles Inc. (Zero) is recalling certain 2023 DSR/X motorcycles. The motor controller may have been built with incorrect fasteners, causing higher resistance at the busbar joint and a loss of drive power.

Consequence:

A loss of drive power increases the risk of a crash.

Remedy:

Dealers will replace the controller, free of charge. Owner notification letters are expected to be mailed by January 16, 2026. Owners may contact Zero customer service at 1-888-841-8085. Zero's number for this recall is SV-RCL-025-021. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning December 19, 2025.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Zero Motorcycles Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement