



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

December 03, 2025

25V826

Karen Blaesser
Chrysler (FCA US, LLC)
1000 Chrysler Drive
Auburn Hills, MI 48326

Subject: Instrument Panel Display Failure/FMVSS 135, 105 & 102

Dear Karen Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/1500/2025-2026
RAM/2500/2025-2026
RAM/5500/2025-2026
RAM/3500/2025-2026
RAM/4500/2025-2026

Mfr's Report Date: December 01, 2025

NHTSA Campaign Number: 25V826

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 72,509

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2025-2026 Ram 1500 Pickup, Ram 2500 Pickup, Ram 3500 Pickup, Ram 3500 Cab Chassis, 4500 Ram Cab Chassis, and Ram 5500 Cab Chassis vehicles. A software error may cause the instrument panel cluster display to be blank. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 135, "Light Vehicle Brake Systems," 105, "Hydraulic and Electric Brake Systems," and 102, "Transmission shift lever sequence, starter interlock, and transmission braking effect."

Consequence:



An instrument panel display that does not show critical information, such as warning lights or gear selection, increases the risk of a crash.

Remedy:

Dealers will inspect and update the instrument panel software or replace the instrument panel cluster, as necessary, free of charge. Owner notification letters are expected to be mailed January 8, 2026. Owners may contact Chrysler customer service at 800-853-1403. Chrysler's numbers for this recall are B4C and B8C. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov beginning December 4, 2025.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement