



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 11, 2025

25V821

Will Swindell
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068

Subject: Rearview Camera Image May Not Display/FMVSS 111

Dear Will Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/QX80/2025-2026
NISSAN/ARMADA/2025
NISSAN/MURANO/2025

Mfr's Report Date: November 26, 2025

NHTSA Campaign Number: 25V821

Components:

BACK OVER PREVENTION:SOFTWARE

Potential Number of Units Affected:

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2025 Armada, Murano, and 2025-2026 Infiniti QX80 vehicles. A software error may occur in the In-Vehicle Infotainment (IVI) system at vehicle startup, resulting in the rearview camera image not displaying when the vehicle is shifted into reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

Consequence:

A rearview image that does not display reduces the driver's view behind the vehicle, increasing the risk of a crash.

Remedy:

The IVI system software will be updated by a dealer, or through an over-the-air (OTA) update, free of charge. Owner notification letters are expected to be mailed January 9, 2026. Owners may contact Nissan's customer service at 800-647-7261 or Infiniti's customer service at 1-800-662-6200. Nissan's numbers for this recall are R25D6, R25D5, and R25D7. Vehicle Identification Numbers (VINs) involved in this recall will become searchable on NHTSA.gov beginning December 12, 2025.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Potentially Affected Units Not Supplied**

Identify the total number of products potentially containing the defect or noncompliance as required by 49 CFR 573.6 (c)(3), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nissan North America, Inc.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement