



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 26, 2025

25V803

Corey Martin  
Mack Trucks, Inc.  
7900 National Service Rd  
Greensboro, NC 27409

**Subject:** High Beams May Not Automatically Switch to Low Beams/FMVSS 108

Dear Corey Martin:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/PIONEER (PR)/2025-2026  
MACK/ANTHEM AN (4)/2026

**Mfr's Report Date:** November 20, 2025

**NHTSA Campaign Number:** 25V803

**Components:**

EXTERIOR LIGHTING:LIGHTING CONTROL MODULE:SOFTWARE

**Potential Number of Units Affected:** 247

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2026 Anthem (4) and 2025-2026 Pioneer vehicles. The automatic high beams (AHB) may not switch to low beam headlights as intended. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

High beam headlights that do not switch to low beam as intended can reduce visibility for oncoming traffic, increasing the risk of a crash.

**Remedy:**

As an interim action, Mack will update the vehicle software through an over-the-air (OTA) update to disable the AHB feature, free of charge. The final remedy is under development. Interim owner notification letters are expected to be mailed January 17, 2026. Additional letters will be sent once the final remedy is available. Owners may contact Mack's customer service at 1-800-866-1177. Mack's number for this recall is SC0488. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning November 27, 2025.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mack Trucks, Inc.'s contact for this recall will be Debora Crews who may be reached by email at [debora.crews@dot.gov](mailto:debora.crews@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement