



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 18, 2025

25V791

Julie Delapaz
Thor Motor Coach
606 Nelson Pkwy
Wakarusa, IN 46537

Subject: Solar Panel May Detach and Become a Road Hazard

Dear Julie Delapaz:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR MOTOR COACH/SEQUENCE/2022-2024
THOR MOTOR COACH/TELLARO/2022-2024
THOR MOTOR COACH/TRANQUILITY/2023
THOR MOTOR COACH/SANCTUARY/2023
THOR MOTOR COACH/TWIST/2023-2024
THOR MOTOR COACH/DAZZLE/2023-2024
THOR MOTOR COACH/FREEDOM ELITE VAN/2024

Mfr's Report Date: November 17, 2025

NHTSA Campaign Number: 25V791

Components:

EQUIPMENT:ELECTRICAL:ACCESSORY GENERATOR:SOLAR PANEL
STRUCTURE:CRITICAL FASTENERS

Potential Number of Units Affected: 4,491

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2023-2024 Twist, Dazzle, 2023 Tranquility, Sanctuary, 2022-2024 Tellaro, Sequence, and 2024 Freedom Elite Van recreational vehicles. The solar panel mounting brackets may become loose or break allowing the solar panel to detach.

Consequence:



A detached solar can become a road hazard for other vehicles and increasing the risk of a crash.

Remedy:

The remedy is currently under development. Interim owner notification letters explaining the safety risk are expected to be mailed January 5, 2026. Another notice will be sent once the remedy becomes available. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000336.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Warning Statement Not Supplied

Provide a statement that the defect or noncompliance can cause a vehicle crash without prior warning; or a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur, as required by 49 CFR 577.5 (f)(1), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Remedy Not Supplied

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Chronology Not Supplied

As required by 49 CFR §573.6, provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt. In the case of a noncompliance, provide the test results and other information used to determine the existence of the noncompliance, including the date of each test and observation that indicated that a noncompliance might or did exist. Submit this information through an amended Part 573 report through the recalls portal. If additional space is needed, please upload as a separate miscellaneous document.

AMENDED 573 REQUIRED.

Involved Component Not Supplied

Provide the part number, name and description of the component(s) involved in this recall as required by 49 USC § 30119 in an amended 573 in the "Involved Components" section through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Difference from Non-Recalled Similar Products Not Supplied

Provide a description of how the recalled products differ from similar products that are not included in the recall, as required by 49 CFR 573.6 (c)(2), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Thor Motor Coach's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement