



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 19, 2025

25V783

James Banks
International Motors, LLC
2701 Navistar Dr
Lisle, IL 60532

Subject: Incorrect GVWR May Lead to Unintentionally Overloading School Bus

Dear James Banks:

This letter serves to acknowledge International Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

IC BUS/CESB/2023-2027

Mfr's Report Date: November 13, 2025

NHTSA Campaign Number: 25V783

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 142

Problem Description:

International Motors, LLC (International) is recalling certain 2023-2027 IC Bus CESB school buses. While carrying the maximum number of occupants, the bus may exceed Gross Vehicle Weight Rating (GVWR) when the fuel tank and fluid reservoirs are full.

Consequence:

An incorrect GVWR may lead to unintentionally overloading the bus, increasing the risk of a crash.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed January 12, 2026. Owners may contact International customer service at 1-800-448-7825. International's number for this recall is 25523.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Remedy Not Supplied

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

International Motors, LLC's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement