



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 14, 2025

25V780

Keith Fisher  
Forest River Bus, LLC  
2367 Century Drive  
Goshen, IN 46528

**Subject:** Wheelchair Restraint Retractor May Not Lock

Dear Keith Fisher:

This letter serves to acknowledge Forest River Bus, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

Forest River Bus/CHAMPION BUS/2025  
Forest River Bus/ELDORADO/2025-2026  
Forest River Bus/GLAVAL ENTOURAGE/2025  
Forest River Bus/MOBILITY TRANS SAFETBUS/2025-2026  
Forest River Bus/SENATOR II/2025-2026  
Forest River Bus/STARCRAFT ALLSTAR/2025-2026  
Forest River Bus/STARCRAFT STARLITE/2025-2026  
Forest River Bus/STARCRAFT ALLSTAR XL/2025-2026  
Forest River Bus/SENATOR II HD/2025  
Forest River Bus/P/S2/2026  
Forest River Bus/GLAVAL UNIVERSAL/2025-2026  
Forest River Bus/ELKHART COACH/2025-2026  
Forest River Bus/FOREST RIVER VAN/2025-2026  
Forest River Bus/STARTRANS CANDIDATE II/2025-2026

**Mfr's Report Date:** November 13, 2025

**NHTSA Campaign Number:** 25V780

**Components:**

EQUIPMENT ADAPTIVE/MOBILITY:WHEELCHAIR RESTRAINTS/SECUREMENT:LATCH/ANCHOR:

**Potential Number of Units Affected:** 592



**Problem Description:**

Forest River Bus, LLC (Forest River Bus) is recalling certain 2025-2026 Starcraft Starlite, Allstar XL, Allstar, StarTrans Senator II, Mobility Trans Safetbus, Glaval Universal, Forest River Van, Elkhart Coach, Eldorado, Candidate II, 2025 StarTrans Senator II HD, Glaval Entourage, Champion Bus, and 2026 StarTrans P/S2 transit buses equipped with certain QRT-Deluxe and QRT-Max wheelchair restraints. The retractors may not lock, preventing the wheelchair from being properly secured.

**Consequence:**

An unsecured wheelchair can move during transit, increasing the risk of injury.

**Remedy:**

Dealers will inspect and replace the retractors as necessary, free of charge. Owner notification letters are expected to be mailed December 23, 2025. Owners may contact Forest River Bus customer service at 1-800-348-7440. Forest River Buses number for this recall is 51-2001.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River Bus, LLC's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division

