



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

November 12, 2025

25V768

Tim Cochran
General Motors, LLC
29427 Louis Chevrolet Road
Warren, MI 48093

Subject: Damaged Wiring Harness May Cause Power Brake Assist Failure

Dear Tim Cochran:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO 4500/2019-2020
CHEVROLET/SILVERADO 6500/2019-2020
CHEVROLET/SILVERADO 5500/2019-2020

Mfr's Report Date: November 06, 2025

NHTSA Campaign Number: 25V768

Components:

SERVICE BRAKES, HYDRAULIC:POWER ASSIST

Potential Number of Units Affected: 891

Problem Description:

General Motors, LLC (GM) is recalling certain 2019-2020 Chevrolet Silverado Medium Duty 4500HD, 5500HD, and 6500HD vehicles. These vehicles were remedied under NHTSA Recall 25V390 with a brake jumper wire harness that was assembled without protective tape. A wiring harness that is missing protective tape can allow the wires to become damaged.

Consequence:

Damaged brake jumper wires can result in power brake assist failure, increasing the risk of a crash.

Remedy:



Dealers will remove the installed wire harness, apply protective tape, and reinstall the wire harness, free of charge. Owner notification letters are planned to be mailed December 22, 2025. Owners may contact GM customer assistance number at 1-866-467-9700. GM's number for this recall is N252531990. Vehicles in this recall were previously repaired under 25V390 and will need to have the new remedy completed. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov beginning November 6, 2025.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement