U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

November 06, 2025

25V758

Rachel Heineman
Marion Body Works Inc.
211 W Ramsdell Street
Marion, WI 54950

Subject: Defective Latch may Prevent Door from Opening

Dear Rachel Heineman:

This letter serves to acknowledge Marion Body Works Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SPARTAN FIRE/GLADIATOR/2024-2025
SPARTAN FIRE/METROSTAR/2024-2025
SPARTAN FIRE/FC-94/2024-2025

Mfr's Report Date: November 04, 2025

NHTSA Campaign Number: 25V758

Components:
LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 51

Problem Description:
Marion Body Works Inc. (Marion Body Works) is recalling certain 2024-2025 Spartan Fire FC-94, Gladiator, and Metrostar vehicles. The actuator lever arm in the cab door latch may bind or become wedged, preventing the door from opening.

Consequence:
A door that cannot be opened may trap occupants inside the vehicle, increasing the risk of injury.

Remedy:
Dealers will inspect and replace the door latches as necessary, free of charge. Owner notification letters are expected to be mailed November 10, 2025. Owners may contact Marion Body Works customer

service at 1-715-754-5261.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Reimbursement Plan Not Supplied

Provide a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers, and dealers, in accordance with 49 CFR 573.13. Your company's plan may incorporate by reference a general reimbursement plan previously submitted to NHTSA, together with information specific to the individual recall. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (49 CFR 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the reimbursement section of an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Marion Body Works Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement