



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 13, 2025

25V751

Dave Caskenette  
Corp. Micro Bird, Inc.  
3000 Girardin  
Drummondville, Quebec, Canada, Foreign State J2B 6V4

**Subject:** Wheelchair Restraint Retractor May Not Lock

Dear Dave Caskenette:

This letter serves to acknowledge Corp. Micro Bird, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MICRO BIRD/G5 SCHOOL BUS/2023-2026  
MICRO BIRD/T-SERIES SCHOOL BUS/2025

**Mfr's Report Date:** October 31, 2025

**NHTSA Campaign Number:** 25V751

**Components:**

EQUIPMENT ADAPTIVE/MOBILITY:WHEELCHAIR RESTRAINTS/SECUREMENT:LATCH/ANCHOR:

**Potential Number of Units Affected:** 180

**Problem Description:**

Corp. Micro Bird, Inc. (Micro Bird) is recalling certain 2023-2026 G5 and 2025 T-Series school buses equipped with certain QRT-Deluxe and QRT-Max wheelchair restraints. The retractors may not lock, preventing the wheelchair from being properly secured.

**Consequence:**

An unlocked wheelchair can move during transit or during a crash, increasing the risk of injury.

**Remedy:**

Dealers will inspect and replace the retractors as necessary, free of charge. Owner notification letters are expected to be mailed December 8, 2025. Owners can contact Micro Bird Customer Service at 819-477-2012. Micro Bird's number for this recall is 25-117-QUS.



**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received your proposed owner notification letter and it is approved for distribution.

**Please be reminded of the following requirements:**

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Corp. Micro Bird, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement