



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

November 05, 2025

25V749

John Smith
The Heil Co.

Subject: CNG Manual Cylinder Valve May Crack And Leak

Dear John Smith:

This letter serves to acknowledge The Heil Co.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEIL /SIDE LOADER GARBAGE TRUCK/2023-2025

Mfr's Report Date: October 31, 2025

NHTSA Campaign Number: 25V749

Components:

FUEL SYSTEM, OTHER

Potential Number of Units Affected: 50

Problem Description:

The Heil Co. (Heil) is recalling certain 2023-2025 side loader garbage trucks equipped with certain Agility Fuel Solutions CNG Fuel Systems, using part number 10300466. The manual cylinder valves may develop stress corrosion cracks in the bottom plugged port, causing a leak.

Consequence:

A natural gas leak in the presence of an ignition source increases the risk of a fire.

Remedy:

Agility will replace the valves, free of charge. All affected garbage trucks were repaired by August 14, 2025. Owners may contact Agility's customer service at 1-844-474-7400 or Heil's customer service at 1-866-275-4345.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

The Heil Co.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement