



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 22, 2025

25V712

Anthony Washington  
Daimler Vans USA, LLC  
8490 Palmetto Commerce Pkwy  
Ladson, SC 29456

**Subject:** Loss of Automatic Emergency Braking

Dear Anthony Washington:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES-BENZ/SPRINTER 2500/2025

**Mfr's Report Date:** October 17, 2025

**NHTSA Campaign Number:** 25V712

**Components:**

FORWARD COLLISION AVOIDANCE: SENSING SYSTEM: RADAR

**Potential Number of Units Affected:** 16

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2025 Mercedes-Benz Sprinter 2500 vehicles. The front short-range radar sensor printed circuit board may fail and result in a loss of automatic emergency braking and other driver assistance features.

**Consequence:**

An automatic emergency braking system that does not function as intended can increase the risk of a crash.

**Remedy:**

Dealers will replace the short-range sensor, free of charge. Interim notification letters, notifying owners of the safety risk, are expected to be mailed December 12, 2025. Additional letters will be sent once the final remedy is available, anticipated January 2026. Owners may contact DVUSA customer service at 1-

877-762-8267. DVUSA's numbers for this recall are 3091003 and 3091004. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning October 24, 2025.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

**Description of Defect/Noncompliance Not Supplied**

Provide a description of the defect, including both a brief summary and a detailed description stating which driver assistance features are impacted by the defect or noncompliance, as required by 49 CFR 573.6 (c)(5), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

**AMENDED 573 REQUIRED.**

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Daimler Vans USA, LLC's contact for this recall will be Emily Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement