



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 22, 2025

25V703

James Banks
International Motors, LLC
2701 Navistar Dr
Lisle, IL 60532

Subject: Transmission May Not Shift into Reverse

Dear James Banks:

This letter serves to acknowledge International Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

IC BUS/CESB/2026

Mfr's Report Date: October 15, 2025

NHTSA Campaign Number: 25V703

Components:

POWER TRAIN:AUTOMATIC

TRANSMISSION:INTERNAL:CLUTCHES/BANDS:ACTUATORS/SOLENOIDS

Potential Number of Units Affected: 1,671

Problem Description:

International Motors, LLC (International) is recalling certain 2026 IC Bus CESB school buses. The transmission shift actuator may not have been calibrated properly, preventing the transmission from shifting into reverse.

Consequence:

The school bus may be unable to move as needed on the road, increasing the risk of a crash.

Remedy:

Dealers will replace the shift actuator input shaft, free of charge. Owner notification letters are expected to be mailed December 8, 2025. Owners may contact International customer service at 1-800-448-7825. International's number for this recall is 25520.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

International Motors, LLC's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement