



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 07, 2025

25V662

Mike Becker
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

Subject: Leaf Spring Bolt Failure

Dear Mike Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/ENTOURAGE/2025-2026

Mfr's Report Date: October 03, 2025

NHTSA Campaign Number: 25V662

Components:

SUSPENSION:FRONT:SPRINGS:LEAF SPRING ASSEMBLY
SUSPENSION:CRITICAL FASTENERS

Potential Number of Units Affected: 21

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2025-2026 Entourage recreational vehicles. A bolt may contact the truss support and fail, allowing the rebound clip to detach from the leaf spring.

Consequence:

A clip detachment may cause the leaf sprig to fan out, reducing stability and increasing the risk of a crash.

Remedy:

Dealers will remove part of the truss tube to increase the clearance, free of charge. Owner notification letters are expected to be mailed November 12, 2025. Owners may contact Forest River customer service at 1-574-825-8602. Forest river's number for this recall is 210-1982.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement